

Table of Contents

Introduction	3
Features.....	3
Usage.....	4
User interface description	7
Main search / PC Inventory:.....	8
Change user Password button:	8
App user management:	9
Add Computer button:.....	10
Print all QR codes button:	11
Quarantine:.....	12
Info Admin TAB	13
Help TAB.....	13
Logs tab:.....	14
Tab About:.....	14
Operation	15
Database Items Creation.....	15
Add Hardware	17
Add Computers	18
Edit a computer.....	19
Maintenance	21
Hardware details	27
User Information	28
Data Export to spreadsheet	29
Audit Trails	30
Data Import.....	31
Computers :	31
Users	36
Rooms and departments	39
Cost centers	40
Restage images	41
Backups	42
Internal Data management	43
In Process Controls	43
After importing Computers.....	43
In Stock	44
Delivered.....	45
Defective	46
Beyond Repair.....	47
Maintenance.....	48
Legal.	48

Introduction

This document will explain how to use and operate the PC Rollout Database application.

The idea came to create a database application for managing computers rollout after seeing one time too many the use of impractical Excel spreadsheets in corporate IT services with very poor tracking features. This database application provides a much needed way to track computers status in order to be able to deliver a better service with a full set of tracking and automation features such as in process control and duplicate check to minimize human errors as much as possible.

This application can be used on a shared network drive by multiple users given that they do not modify the data at the same time.

This application has been developed by a 20+ years IT professional having spent his career in IT services at different levels from retail technical support to IT network, system and database administration to IT service delivery.

We all know that the information available is just as good as what has been recorded and no software in the world can solve the issue of no data entry. Users of this application must take steps to keep data up to date as much as possible. An internal audit trail will display last known actions and last connected user.

Features

- Application access role management: currently 2 levels of permissions:
 - User : Access limited to the day to day operation features and limited administration
 - Admin : Access to all features.
 - More permission levels would require an application update.
- Incremental search fields to help finding required information quickly, incremental search is also available in most drop down lists.
- Export to spreadsheet (MS Excel [™], Libreoffice, Openoffice) and import data via CSV files.
- QR Codes: print QRCode labels and use a barcode scanner to find the computer information without typing anything in the main search field.
- Unique identifier, each computer recorded in the database has a random unique identifier .
- All important information at a glance on main window: Stock vs Status count, Inventory, To be restaged, Awaiting maintenance, Quarantine.
- Cost Centers, Users, Rooms, Hardware, Computers management
- Computer history and activity logs, you know what happens in the application, who did what and when.
- In process control; some actions must be performed in a certain order to complete. Duplicate entries are not permitted.
- Quarantine control; mostly used in companies where IT services do not restage immediately the computer of employees who left the company in case they would need to recover corporate files according to local regulations.

Usage

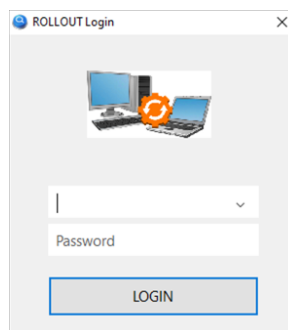
Rollout-MySQL.exe has been designed to get most information at once at a glance.

When the application launches, the most important information are displayed and you can use the search field to filter the results which will be returned as you type in.

The user interface is designed to group the information on the main window, subsets of information are split within the tabs or in forms called by buttons.

Different roles allow more or less actions depending on the permissions assigned to these roles within the application and the objects available vary accordingly.

Therefore, each user must identify when launching the application, after the first logon, the username is retained in cache and typing the 1 first letter will display a list of known usernames, select the username, enter the password and click the button « Login ».



Depending on the role assigned to your username, you will see a window with minor differences.

Default Admin user information in the [Operation](#) chapter.

The Admin role has access to all the advanced features of the application:

- Manage application users
- Access to the database changes logs. Most activities are logged with the action, the user Windows session logon alongside current date and time. The Windows session logon is being used in case of application username share, even though you would share a common application logon, the user connected to the terminal will have his/her Windows session username recorded.
- Data Import
- Database content management, mainly the core information such as company's users, Cost Centers, Room names, Computer models, Restage image names.

Admin role view:

PC Rollout

HomeInfo AdminLogsAboutHelp

PC Inventory

Search...

PC Name	UserID	Status	IMG	Brand	Model	Comment	Delivered	Returned	Restaged	Maint. Count
Computer-Test1		In Stock	2023...	Lenovo	M92p Tower	No				0
Computer-Test2	doeja01	Repaired	203.01	Lenovo	T410	No		05/12/2023		2
Computer-Test3		Destruction	309.23	Lenovo	M92p Tower	No		04/01/2024		2
Computer-Test4		Return to ...	309.23	Lenovo	M92p Tower	No		11/01/2024		4
Computer-Test5	doeja01	Repaired	209.23	Lenovo	M92p Tower	No		04/01/2024		4
Computer-Test6		In Stock	409-23	Lenovo	X201	No				0
Computer-Test8		In Stock	409-23	Lenovo	M92p Tower	No				0
Computer-Test9	bra*****	Repaired	203.02	Lenovo	M58p	No		05/12/2023		3
computer 1-domainx		In Stock	2024.01	Lenovo	M92p Tower	No				0

Status

Count

In stock	3
To be Restaged	11
Delivered	9
Defect	0
Maintenance	1

ADD COMPUTER

APP User Management

Change your APP Password

To be restaged

PC Name	Model	IMG	Return Date	Comment	BIOS Pwd	UserID	Days Count
GX*****U-...	Lenovo M58p	204.03	01/06/2015	Keyboard defect...	n/a		3231
GX*****U-...	Lenovo M58p	204.03	01/06/2015	HDD defective	n/a		3231
GX*****U-...	Lenovo M92p To...	204.03	01/11/2015		n/a		3078

Quarantine

PC Name	Model	IMG	Return Date	Comment	Bios Pwd	Days Count
---------	-------	-----	-------------	---------	----------	------------

Exports to Excel

PC Inventory

To be restaged

Quarantine

Import Data

All QR Codes

Version 3.3 - Apr. 2024

User role view:

PC Rollout

HomeInfo AdminHelp

PC Inventory

Search...

PC Name	UserID	Status	IMG	Brand	Model	Comment	Delivered	Returned	Restaged	Maint. Count
Computer-Test1		In Stock	2023...	Lenovo	M92p Tower	No				0
Computer-Test2	doeja01	Repaired	203.01	Lenovo	T410	No		05/12/2023		2
Computer-Test3		Destruction	309.23	Lenovo	M92p Tower	No		04/01/2024		2
Computer-Test4		Return to ...	309.23	Lenovo	M92p Tower	No		11/01/2024		4
Computer-Test5	doeja01	Repaired	209.23	Lenovo	M92p Tower	No		04/01/2024		4
Computer-Test6		In Stock	409-23	Lenovo	X201	No				0
Computer-Test8		In Stock	409-23	Lenovo	M92p Tower	No				0
Computer-Test9	bra*****	Repaired	203.02	Lenovo	M58p	No		05/12/2023		3
computer 1-domainx		In Stock	2024.01	Lenovo	M92p Tower	No				0

Status

Count

In stock	3
To be Restaged	11
Delivered	9
Defect	0
Maintenance	1

ADD COMPUTER

Change your APP Password

To be restaged

PC Name	Model	IMG	Return Date	Comment	BIOS Pwd	UserID	Days Count
GX*****U-...	Lenovo M58p	204.03	01/06/2015	Keyboard defect...	n/a		3234
GX*****U-...	Lenovo M58p	204.03	01/06/2015	HDD defective	n/a		3234
GX*****U-...	Lenovo M92p To...	204.03	01/11/2015		n/a		3081

Quarantine

PC Name	Model	IMG	Return Date	Comment	Bios Pwd	Days Count
---------	-------	-----	-------------	---------	----------	------------

Exports to Excel

PC Inventory

To be restaged

Quarantine

All QR Codes

Version 3.3 - Apr. 2024

The User role only has access to the main features of the application required for day to day operation with no access to advanced features:

- No access to database content management
- No data import and No access to logs

This application has been designed to leave most of the complexity out of the equation. It can be run entirely as an Admin user or by normal users with limitations for the latter.

Admin users must create the main items which cannot be edited by normal users, such as company users, cost centers, computer models, company room names, company departments, computer images. Once these items created, computer management can take place by adding computers.

These tasks can be shortened by importing CSV files into the database. [Imports will be detailed further in this document.](#)

Normal users are able to add and manage the computers throughout the life cycle. They will have to choose in drop down lists most of the items required. If an item is missing, only an Admin account can add it.

Most of the actions in the application are performed via a search field, double click on a row in a grid or buttons and drop lists.

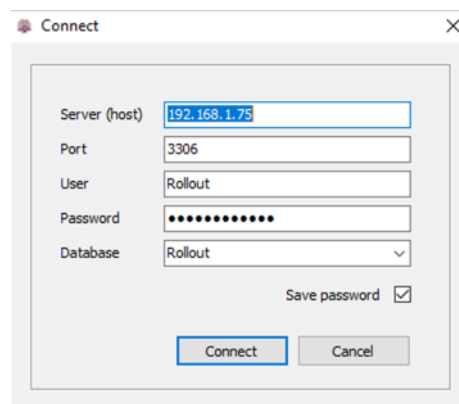
According to status and/or in process control, some fields and drop lists can be disabled, read-only, invisible, limited in choices or be readily available.

Alert boxes can show up depending on actions, please pay attention to the text in the message box before clicking on «Ok».

Rollout-MySQL.exe is compatible MariaDB and MySQL, the choice of database is made during the installation process when the chosen database is prepared.

Rollout-MySQL does not install MySQL or MariaDB, the user must provide the database engine and database user for the application to run. An empty database with a root user or super user is enough since the installation process will create all objects.

When launching the application, the user must fill out the MySQL/MariaDB connection form, this form will remain filled out and the password can be saved. The MySQL/MariaDB connection password is encrypted in the registry and cannot be retrieved easily. The «Connect» form will pop up at every launch, make sure there is no change in between launches and that you connect to the proper database each time.



The screenshot shows a 'Connect' dialog box with the following fields and values:

Field	Value
Server (host)	192.168.1.75
Port	3306
User	Rollout
Password	••••••••
Database	Rollout

Below the fields is a 'Save password' checkbox which is checked. At the bottom are 'Connect' and 'Cancel' buttons.

The application has been tested on the latest versions of MySQL and MariaDB to date as of April 2024 on Linux Database servers.

User interface description

Main Window as Admin

Admin User View

Access to advanced features

Incremental search

Access to database items administration

Main result grid

Double click on any record for more details

Computer count Depending on status

To be restaged

Double click on any record to manage Computers to be restaged

Information grid only About computers in quarantine.

Computers awaiting maintenance

Double click on any record to manage Computers awaiting maintenance.

Exports to Excel PC Inventory To be restaged Quarantine Import Data All QR Codes

Version 3.0 - Nov. 2023

Main Windows as User:

PC Rollout

Home Info Admin Help

Access to advanced features

Incremental search

Access to database items administration disabled

Main result grid

Double click on any record for more details

Computer count Depending on status

To be restaged

Double click on any record to manage Computers to be restaged

Information grid only About computers in quarantine.

Computers awaiting maintenance

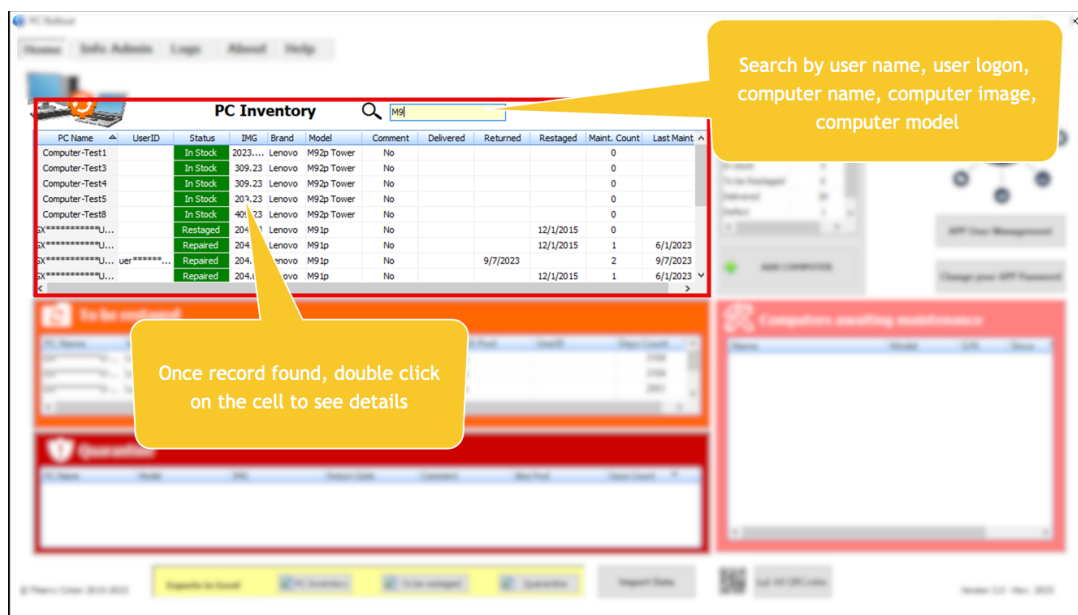
Double click on any record to manage Computers awaiting maintenance.

Exports to Excel PC Inventory To be restaged Quarantine All QR Codes

Version 3.0 - Nov. 2023

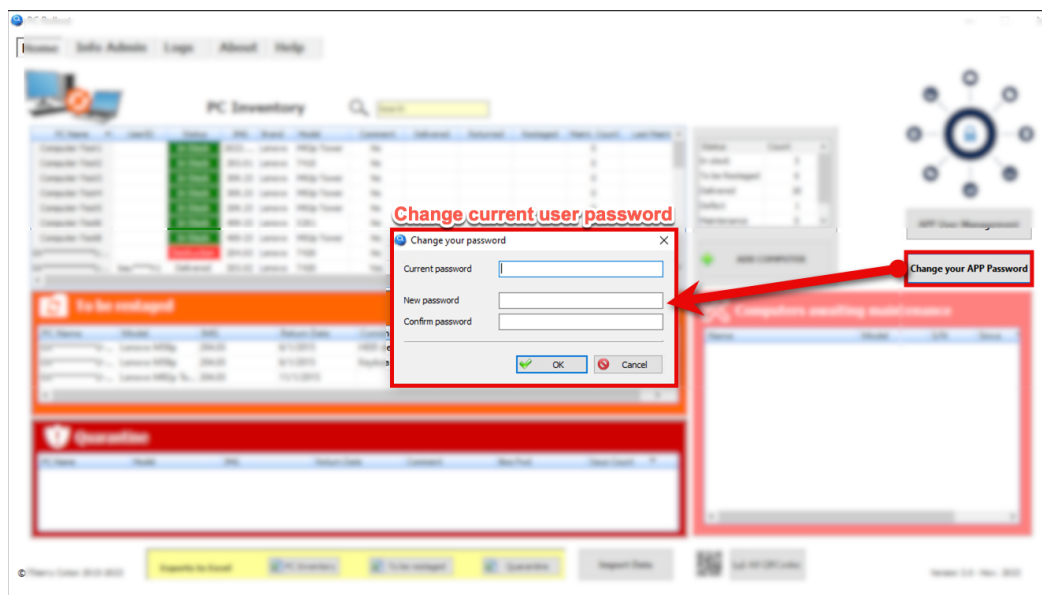
Main search / PC Inventory:

The search feature works exactly the same for Admin and normal Users. Search can be made on PC name, User Logon, PC image name, QR code using a barcode scanner, PC Brand, PC Model, PC Serial Number. To use a barcode scanner, click in the search field and scan a QR code.



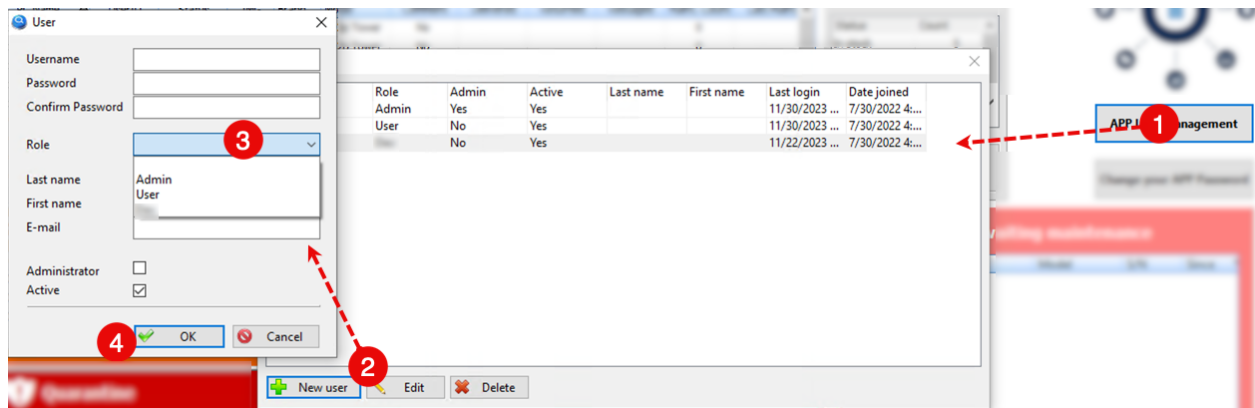
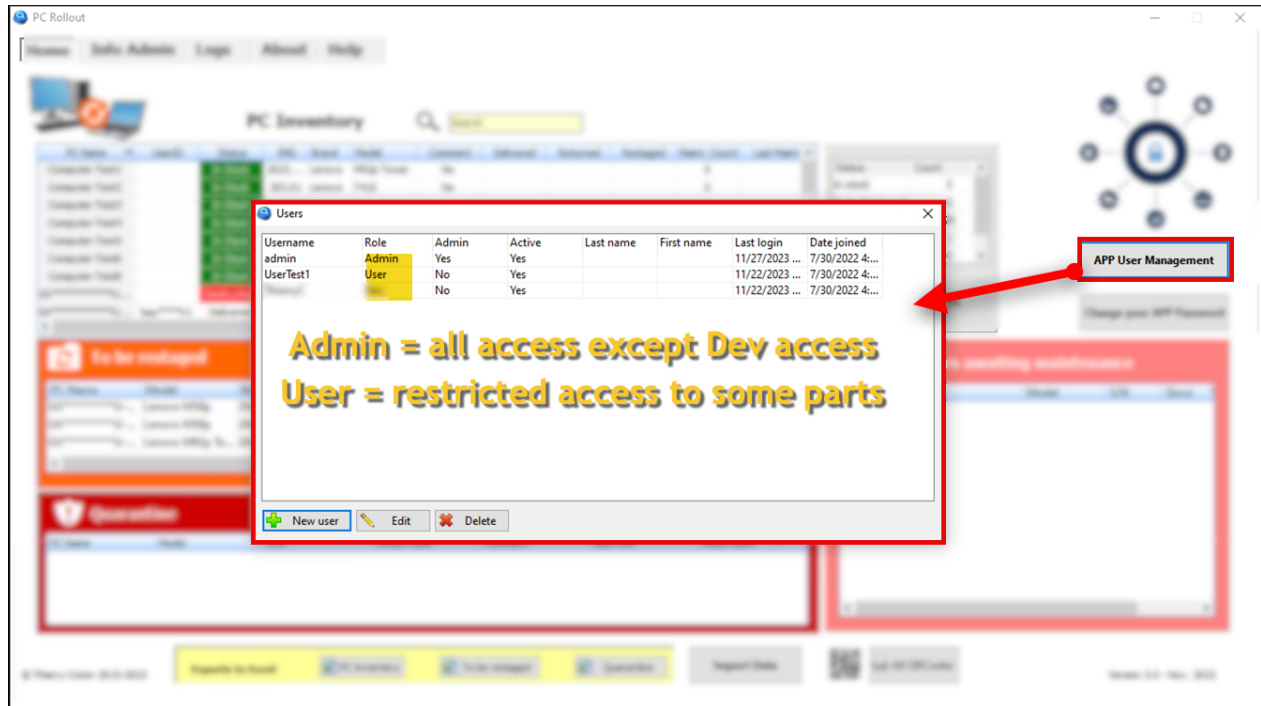
Change user Password button:

Click on the Change your APP Password if you need to. Beware, the password will be changed for the user connected to the application, if the logon is shared, share the new password, if not, keep it secret.



App user management:

Admin users can add or edit application users and define roles assigned to them. It is recommended to set a default password to the users and ask them to change it as first connection. Admin users can reset user passwords if need be.



Add Computer button:

The screenshot shows the 'ADD_Computer' form with several callouts:

- Yellow callout:** Enter as much information as possible. Some fields are mandatory. If items are missing in drop down lists, please add them with an Admin account.
- Red callout (left):** Duplicates not allowed (pointing to the Computer Name field).
- Red callout (right):** Duplicates not allowed (pointing to the S/N field).
- Yellow callout (bottom):** Click the green button to save (pointing to a green checkmark icon).

The form fields include: Computer Name, Type, Model, S/N, IMG, BIOS Password, Config Record, GUID, and Purchase Date. A green checkmark icon is visible next to the Purchase Date field.

All users can add a computer, fill out as much information as possible. Missing items in drop down lists can only be [added](#) by an Admin account.

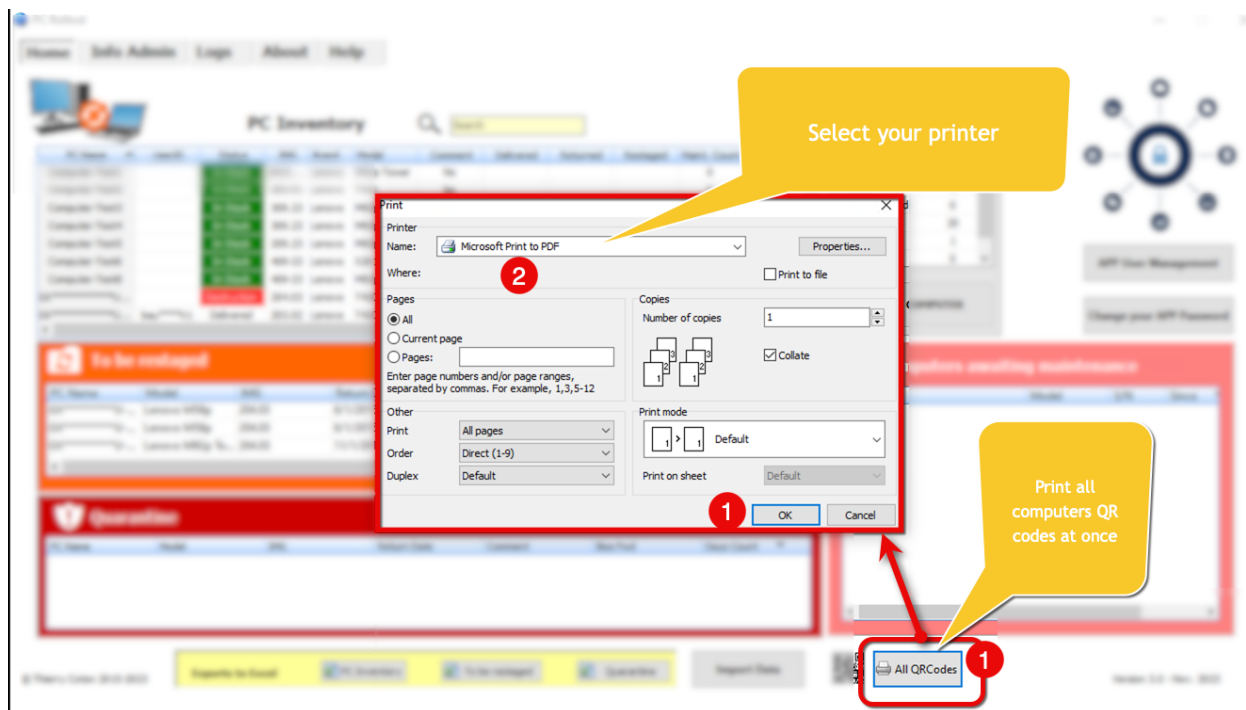
If you see a duplicate alert message, double check your entry as it cannot be saved if the same record already exists in the database.

The screenshot shows the 'ADD_Computer' form with an error message displayed:

Error
This Computer Name already exists: Computer-Test1
Entry cancelled

The error message is shown in a white dialog box with a red 'X' icon. The 'Computer Name' field contains 'Computer-Test1'. The 'GUID' field contains '26cb900c2d9b58758ce7e69383c78a7e'. The 'Purchase Date' field is set to '11/30/2023'. A red 'CANCELED' stamp is visible in the bottom right corner.

Print all QR codes button:



This button will print all QR codes of all computers in the database. Usually done on the first use after import or to renew the labels. There is an individual QR code print button in each computer detail form.

Extract from a pdf print, the QR code is printed along the machine name for easy identification:



Quarantine:

PC Rollout

Home Info Admin Logs About Help

PC Inventory

Computers listed here can be edited with a double-click.

To be restaged

PC Name	Model	IMG	Return Date	Comment	BIOS Pwd	UserID	Days Count
GX*****U...	Lenovo M58p	204.03	6/1/2015	HDD defective	n/a		3104
GX*****U...	Lenovo M58p	204.03	6/1/2015	Keyboard defect...	n/a		3104
GX*****U...	Lenovo M92p To...	204.03	11/1/2015		n/a		2951

Quarantine

PC Name	Model	IMG	Return Date	Comment	Bios Pwd	Days Count
GX*****U-L...	Lenovo T420	203.02	11/30/2023	testing maintenance 3	manifu31	0

When computer status is set to - To be restaged -, it is put into Quarantine for the duration set in the Info Admin tab. Once this duration elapsed, it will move automatically into the grid above.

The quarantine mechanism is set to lock a computer for a set duration so that data can potentially be recovered from the computer before wiping and restaging.

The «Quarantine» status is triggered by the status «To be restaged».

This duration is set in the «Info Admin» tab.

Computers listed in the quarantine grid cannot be edited. Once the quarantine duration is elapsed, the computer will move automatically into the grid above: « To be Restaged » where they can be processed by a double-click.

In case of emergency, a computer in Quarantine can be freed up by an Admin account by changing the quarantine period to zero. Edit the computer you want to free up via the « To be Restaged » grid and once done, set the quarantine back to what it should be. Non processed computers that should be in quarantine should return in the Quarantine section as it relies on the return date to calculate the duration of quarantine.

PC Rollout

Home

Info Admin

Help

Logs only

All Maintenances

Date Maintenance	PC Name	Model	S/N	Description Maint.	Operator
9/7/2023	GX*****U...	Lenovo M9 Ip	JZEGRT354432DFH8	gfdjgnydghsg	tcoto
9/7/2023	GX*****U...	Lenovo M9 Ip	JZEGRT354432DFH8	tryttuyiololghit	tcoto
6/1/2023	GX*****U...	Lenovo M9 Ip	N/A	(ul)gpeokuy"tghg...	tcoto
9/7/2023	GX*****U...	Lenovo M9 Ip	ORED41357UHB...	jhgdfhngjkiou	tcoto
9/7/2023	GX*****U...	Lenovo M9 Ip	ORED41357UHB...	qsdfghjtytutrfgt	tcoto
6/1/2023	GX*****U...	Lenovo M9 Ip	N/A	u(y)h"gr6fgthyfjd...	tcoto
9/7/2023	GX*****U...	Lenovo T440s	JZVBN8474573BH...	knebusyndufu,yiu	tcoto
9/7/2023	GX*****U...	Lenovo T440s	JZVBN8474573BH...	hi-mvthvndki h8-b...	tcoto

Last 10 Operators

Date	Account ID
11/30/2023 7:05:03 PM	tcoto
11/30/2023 7:04:49 PM	tcoto
11/30/2023 6:56:55 PM	tcoto
11/30/2023 6:51:28 PM	tcoto
11/30/2023 6:53:13 PM	tcoto
11/30/2023 5:52:30 PM	tcoto
11/30/2023 5:51:49 PM	tcoto
11/30/2023 5:48:12 PM	tcoto

Computer Models in use

Model	Count
Lenovo M58p	4
Lenovo M9 Ip	8
Lenovo M92p	2
Lenovo M92p Tower	7
Lenovo T410	1
Lenovo T420	4
Lenovo T430	1

Parameters

Computers in quarantine cannot be edited for the period of time mentioned below

Quarantine delay in days 14

Computers ready to be assigned to users

Computers in stock

PC Name	Restaged Date
GX*****U-420 197	12/2/2015
GX*****U-420 196	12/1/2015
GX*****U-420 195	12/1/2015
GX*****U-W20...	12/1/2015
GX*****U-420 195	12/1/2015
GX*****U-W20...	12/1/2015
Computer-Test5	
Computer-Test8	
Computer-Test6	
Computer-Test2	
Computer-Test1	
Computer-Test3	
Computer-Test4	

Use selected computer

The 3 first grids are information logs only, nothing can be modified in these grids.

The yellow «Parameters» section contains the quarantine settings which can be modified by an Admin account only.

The «Computers in Stock» grid contains all computers available and ready to be assigned to a user, select one computer and follow the instructions in the popup messages.

Help TAB

The help tab contains quick visual help on how to use the application with commented screenshots.

Select a subject on the left hand side then click on the picture showing up underneath for a full view. Close the picture window once done.

This user manual is available in the Help tab.

Logs tab:

Displays all main audit trail information to track the changes in the database. Computers changes and Users changes can be filtered for troubleshooting unknown operations.

The screenshot shows the 'Logs' tab in the 'PC Rollout' application. The interface includes a navigation bar with 'Home', 'Info Admin', 'Logs', 'About', and 'Help'. The 'Logs' tab is active, displaying several data tables with filters and search bars.

Changes in Computers table

Date	Action	Operator	Old PC Name	New PC Name	Old Model	New Model	Old User ID	New User ID	Old Str
11/30/2023 6:51:27 PM	UPDATE	tcoto	Gx*****J-L-20032	Gx*****J-L-20032	Lenovo T420	Lenovo T420	ba*****i1	ba*****i1	Deliver
11/22/2023 2:35:25 PM	UPDATE	tcoto	Gx*****J-L-20032	Gx*****J-L-20032	Lenovo T420	Lenovo T420	ba*****i1	ba*****i1	Deliver
11/17/2023 5:35:55 PM	INSERT	tcoto		Computer-Test8		Lenovo M92p Tower			
11/16/2023 3:59:07 PM	INSERT	tcoto		Computer-Test6		Lenovo X201			
11/16/2023 3:56:25 PM	INSERT	tcoto		Computer-Test5		Lenovo M92p Tower			
11/16/2023 3:53:40 PM	INSERT	tcoto		Computer-Test3		Lenovo M92p Tower			
11/16/2023 3:38:15 PM	INSERT	tcoto		Computer-Test4		Lenovo M92p Tower			
11/16/2023 3:17:44 PM	INSERT	tcoto		Computer-Test2		Lenovo M92p Tower			
11/16/2023 3:16:06 PM	UPDATE	tcoto	Computer-Test1	Computer-Test1	Lenovo M92p Tower				
11/16/2023 3:06:55 PM	INSERT	tcoto		Computer-Test1		Lenovo M92p Tower			

Changes in Users table

Date	Action	Old Name	New Name	Old Firstname	New Firstname	Old User ID	New User ID	Old Dpt	New Dpt	Old Room	New Room
11/22/2023 6:04:00 PM	INSERT										
11/20/2023 4:46:30 PM	UPDATE	Doe	Doe	John	John	doeio01	doeio01				
11/20/2023 4:45:54 PM	INSERT	Doe	Doe	John	John	doeio01	doeio01				
11/20/2023 4:44:46 PM	DELETE	Doe		John		doeio01					
11/20/2023 4:42:30 PM	UPDATE	Doe	Doe	John	John	doeio01	doeio01				
11/20/2023 4:41:52 PM	INSERT	Doe	Doe	John	John	doeio01	doeio01				

Changes in Cost Center table

Date	Action	Operator	Old #	New #	Old Description	New Description	Old
11/27/2023 4:49:02 PM	UPDATE	tcoto	DE85-1300	DE85-1300	FINANCE	FINANCE	He
11/27/2023 4:48:25 PM	UPDATE	tcoto	DE85-1300	DE85-1300	FINANCE	FINANCE	He
11/26/2023 11:39:43 AM	UPDATE	tcoto	DE85-1411	DE85-1411	IT GLOBAL	IT GLOBAL	Th
11/26/2023 11:39:16 AM	UPDATE	tcoto	DE85-1410	DE85-1411	IT GLOBAL	IT GLOBAL	Th
11/26/2023 11:38:29 AM	UPDATE	tcoto	DE85-1200	DE85-1200	HUMAN RESOURCES	HUMAN RESOURCES	Mu
11/26/2023 11:36:49 AM	UPDATE	tcoto	DE85-1220	DE85-1220	TRAINING	TRAINING	Ha

Changes in Restage Img table

Date	Action	Operator	Old Img	New Img
9/18/2023 11:45:55 AM	INSERT	tcoto		409-23

Changes in Room table

Date	Action	Operator	Old ID	New ID	Old Room
9/18/2023 11:47:57 AM	INSERT	tcoto		6	
9/18/2023 11:45:30 AM	INSERT	tcoto		-1	

Changes in Pc Model table

Date	Action	Operator	Old Model	New Model
11/10/2023 2:55:04 PM	DELETE	tcoto		
9/18/2023 11:25:41 AM	INSERT	tcoto		Macbook Air 15"

Yellow callouts highlight the 'Filter Computer changes logs' and 'Filter Users change logs' search bars.

Tab About:

Displays the release notes to keep track of the application changes and a quick description of the application.

The screenshot shows the 'About' tab in the 'PC Rollout' application. The 'About' tab is active, displaying 'Release Notes' and 'About' sections.

Release Notes

27.MAR.2015
Beta Version

- Creation of the application

13.MAY.2015

Release Candidate 1.0

- User interface improvement to use on small screens
- Quarantine auto management implementation
- Triggers improvement to log the operator username alongside the actions

21.AUG.2015

Release Candidate 1.1

- Add Parameters
- Added Quarantine queries to use parameters
- Add PC model count
- Add Application information Memo
- Add more fields in PC information (Purchase date, End Of Life, etc...)

16.OCT.2015

- Hide not yet used buttons

22.OCT.2015

Release Candidate 2.0

- Bug fix:
 - Enforce Return Date to be chosen when changing to "To be restaged" status as if Return Date no set, the grid queries on homepage failed to return data but count rate do.

04.NOV.2015

Release Candidate 3.0

About

This application has been designed to help manage computer equipments within a medium sized company

It features:

- Quick asset management (Computer Name, cost center, users, hardware)
- Maintenance management
- Equipment availability
- Activity logs
- Export to CSV of main information
- Data import from CSV
- QR Code labels and reading with barcode reader
- Different level of access through operator permission management
- Automated tasks
- Process control
- Incremental searches

Operation

When starting the application for the first time, use the default Admin login:

Username: admin

Password: admin

It is strongly advised to change this password upon first connection and on a regular basis.

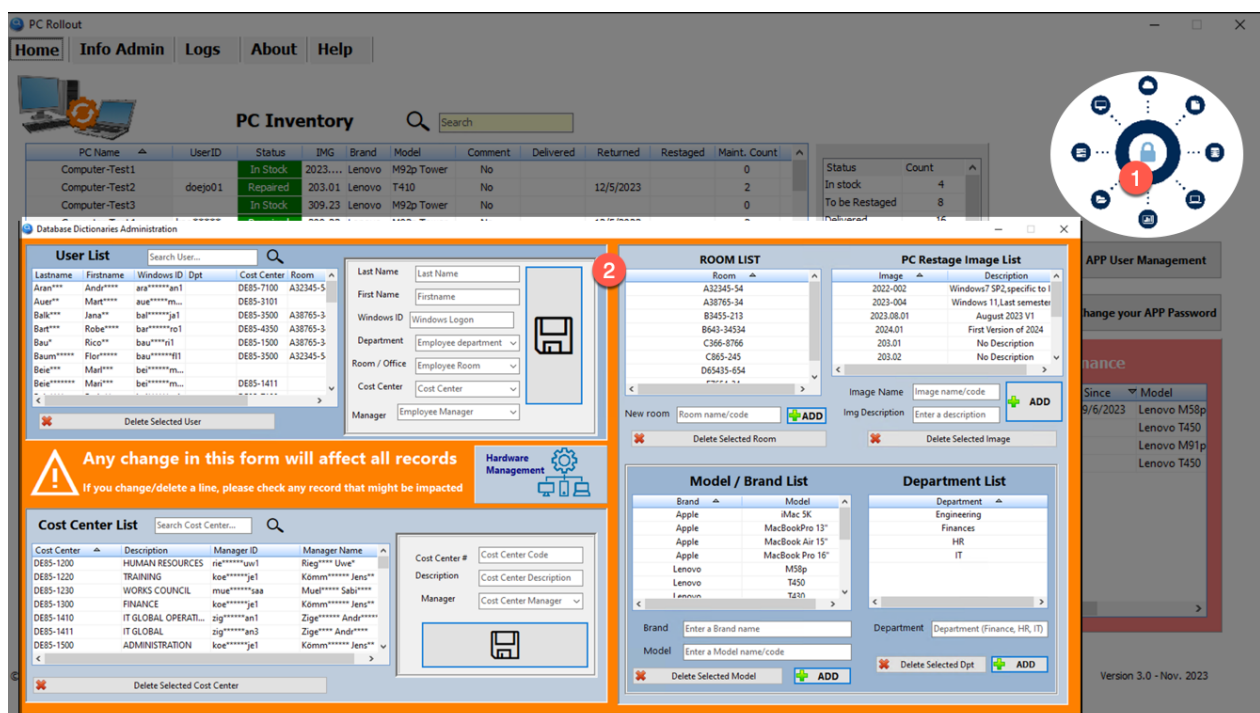
The application will be empty of any data, the user will have to either create all records or import data if available. Data import is described later in this document.

Database Items Creation

The first steps after changing the Admin password, will be to create the users who are going to use the application and set their roles accordingly as explained page 11 of this document. Click on the «App Users Management» button on the main window.

The second step would be to create the items required to run the application efficiently. As an Admin user, click on the big blue wheel with a padlock on the right hand side of the main window, it will change to a lighter blue hue when hovering with the mouse.

This will open the Database Dictionaries Administration window. Each section is independent.



For the demonstration, the screenshots will show data already present in the database. It does not change the operation as this is the only way to add data apart from [import](#).

It is highly recommended to fill the «User List» fields at the very last in order to use the data which will become available in the drop down menus afterwards such as the room and the cost center attached to the user.

Fill this section last

Input data

Save

Multiple fields must be filled out together before saving

Cost Centers, Departments and rooms are not mandatory if your company does not use them, it just helps when company's account departments must bill different services.

Filling up the user is quite important to easily locate your machines and is part of the inventory process.

A user can have multiple machines assigned but each machine has only one user assigned, if not, they are considered in stock or in maintenance or out of stock entirely.

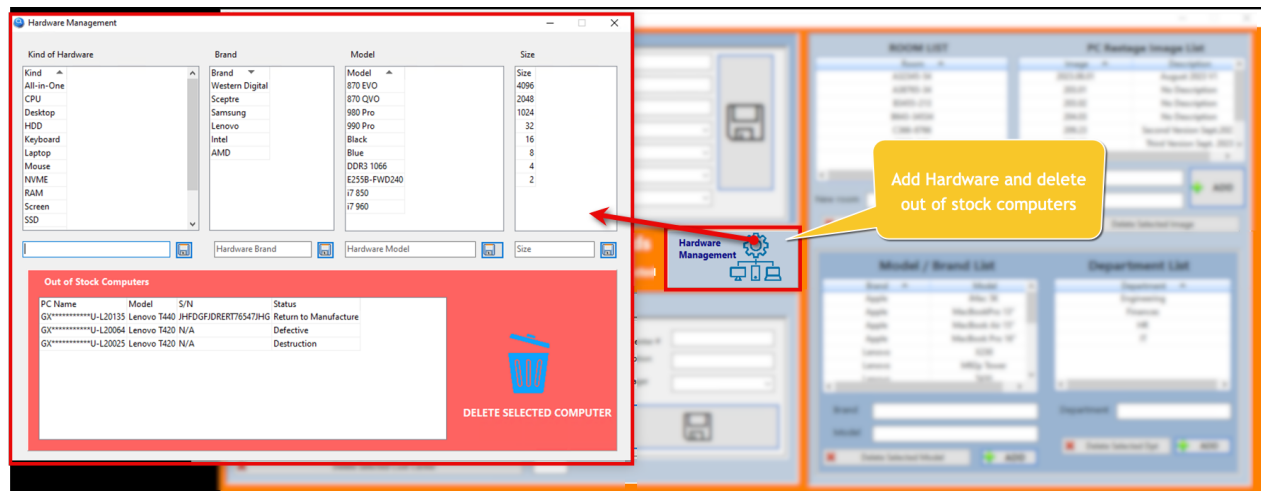
Use the Windows/Domain user login

Select accordingly, The manager must have been already created as a user

There is no LDAP / Active Directory / SSO integration feature within this application.

Add Hardware

Hardware is part of the details of a computer and can only be added by Admin users. Click on the cog in the middle of the Database Dictionaries Management window.



This will open the Hardware Management window where hardware details can be added.

On first opening, the brand and model data will be empty. Kind of hardware and size will contain a limited standard items/ values.

Hardware details cannot be deleted or edited by design and duplicates are not allowed.

It is strongly advise to keep the descriptions as general as possible since the items can be used in multiple situations.

Out of Stock computers can be Deleted from the database, select the computer and click on the big blue trash bin.

When creating / editing the items is done, close the window to go back to the main window.

Next, you will be able to add specific details to your computers with the previously created items.

Click on the Add Computer in the main window below the computer counter grid.

Add Computers

The config record checkbox is not mandatory and is only used in some companies who are using automated deployment platforms to restage computers.

Images relates to the master image used to prepare the computer and restage it to conform with internal IT policies. Type (Tower, Laptop, Desktop) and Model must be selected to unlock the button save.

The serial number is mandatory for tracking purposes, if none is available, enter N/A.

The purchase date is also mandatory as it would be used by the accounting department to determine the end of life of the computer.

The screenshot shows the 'ADD_Computer' dialog box overlaid on the 'PC Inventory' application. The dialog box contains the following fields and controls:

- Computer Name:** Text input field with placeholder 'Enter a name'.
- Type:** Dropdown menu with placeholder 'Select a type'.
- Model:** Dropdown menu with placeholder 'Select a model'.
- S/N:** Text input field with placeholder 'Mandatory Serial #'.
- IMG:** Dropdown menu with placeholder 'Select an image'.
- BIOS Password:** Text input field with placeholder 'Enter a password'.
- Config Record:** Checkbox.
- GUID:** Text input field with placeholder '011457e3de6375f2d4f0d395d876296a'.
- Purchase Date:** Date picker with placeholder '11/30/2023'.
- ADD COMPUTER:** Green button to save the new computer.

Annotations in the image include:

- A yellow callout bubble: "Enter as much information as possible. Some fields are mandatory. If items are missing in drop down lists, please add them with an Admin account."
- Two red callout bubbles: "Duplicates not allowed" (pointing to the Computer Name and S/N fields).
- A green checkmark icon next to the ADD COMPUTER button.
- A yellow callout bubble: "Click the green button to save" (pointing to the ADD COMPUTER button).

Upon creation, the new computer will appear in the Inventory list with a green status « In Stock », it can now be edited to add further details and be assigned to a user.

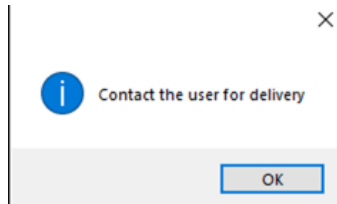
The screenshot shows the 'PC Inventory' table in the 'PC Rollout' application. The table has the following columns: PC Name, UserID, Status, IMG, Brand, Model, Comment, Delivered, Returned, Restaged, Maint. Count, and Last Maint. The table contains several rows of test computers. A yellow callout bubble points to the row for 'Computer-Test9', which is highlighted in yellow and has a green status.

PC Name	UserID	Status	IMG	Brand	Model	Comment	Delivered	Returned	Restaged	Maint. Count	Last Maint
Computer-Test1		In Stock	2023...	Lenovo	M92p Tower	No					
Computer-Test2		In Stock	203.01	Lenovo	T410	No					
Computer-Test3		In Stock	309.23	Lenovo	M92p Tower	No					
Computer-Test4		In Stock	309.23	Lenovo	M92p Tower	No					
Computer-Test5		In Stock	209.23	Lenovo	M92p Tower	No					
Computer-Test6		In Stock	409-23	Lenovo	X201	No					
Computer-Test8		In Stock	409-23	Lenovo	M92p Tower	No				0	
Computer-Test9		In Stock	203.02	Lenovo	M58p	No				0	
GX*****U...		Destruction	204.03	Lenovo	T420	No		6/7/2023		1	6/7/2023

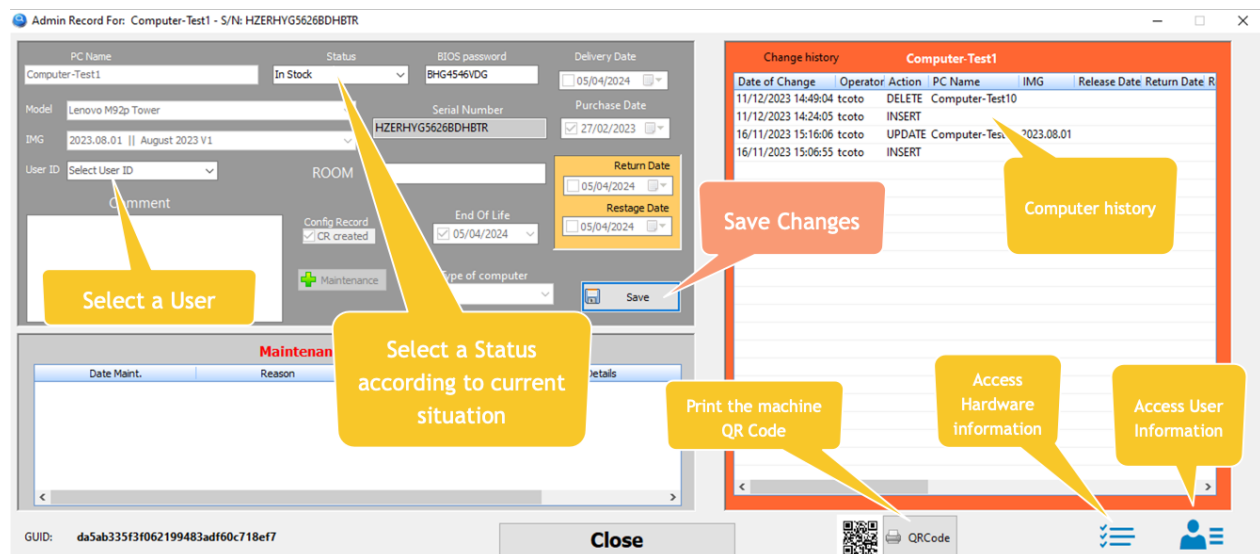
You can then continue to create more computers or edit the newly created one with a double-click on it in the grid.

Edit a computer

When opening a computer from the grid with the status « In Stock » or « Restaged » or « Repaired », an Information message will appear asking you to contact the user for delivery.



Then the Edit form will show up.

The screenshot shows the "Admin Record For: Computer-Test1 - S/N: HZERHYG56268DH8TR" form. It has various input fields for PC details and a "Change history" table. Yellow callout boxes point to specific features: "Select a User" points to the "User ID" dropdown; "Select a Status according to current situation" points to the "Status" dropdown; "Save Changes" points to the "Save" button; "Computer history" points to the "Change history" table; "Print the machine QR Code" points to the QR code icon; "Access Hardware information" points to the hardware icon; and "Access User Information" points to the user icon. A "Close" button is at the bottom center.

Date of Change	Operator	Action	PC Name	IMG	Release Date	Return Date
11/12/2023 14:49:04	tcoto	DELETE	Computer-Test10			
11/12/2023 14:24:05	tcoto	INSERT				
16/11/2023 15:16:06	tcoto	UPDATE	Computer-Test1		2023.08.01	
16/11/2023 15:06:55	tcoto	INSERT				

Most of the actions are just drop down lists, if you know what you are looking for, click in the white space of the drop down list and type in to filter incrementally.

In this window, you should select a user for assignment, fill in eventual missing information, change the status to « delivered », set the delivery date and then click on « save ».

Before saving your changes, you can also get and set more hardware information, read the selected user information and print the machine QR code label.

Printer setup is not part of this documentation.

When selecting the status « Delivered », you will be prompted to select a Delivery Date for the record, it can be set to a later day depending on your IT service schedule.

Admin Record For: Computer-Test6 - S/N: RTY453YHTZEVCTV5

PC Name: Computer-Test6 Status: Delivered BIOS password: IJHFDGBUTST4VTY Delivery Date: 08/04/2024

Model: Lenovo X201 Serial Number: RTY453YHTZEVCTV5 Purchase Date: 12/06/2023

IMG: 409-23 || 4th version Sept. 2023

User ID: Select User ID ROOM: Return Date: 08/04/2024 Restage Date:

Comment:

Config Record: ☒ CR created

End Of Life: ☒ Information: Today is default delivery date. Select a Delivery Date if different.

Maintenances on this PC:

Date Maint.	Reason	Action	Details
-------------	--------	--------	---------

GUID: d637d6853fc612603ffa9f21d37a2f9

Close

Change history: Computer-Test6

Date of Change	Operator	Action	PC Name	IMG	Release Date	Return Date	Restage Date	Ol
16/11/2023 15:59:07	tcoto	INSERT						

And the calendar will pop open automatically to select a delivery date.

Admin Record For: Computer-Test6 - S/N: RTY453YHTZEVCTV5

PC Name: Computer-Test6 Status: Delivered BIOS password: IJHFDGBUTST4VTY Delivery Date: 08/04/2024

Model: Lenovo X201 Serial Number: RTY453YHTZEVCTV5 Purchase Date: 12/06/2023

IMG: 409-23 || 4th version Sept. 2023

User ID: Select User ID ROOM: Return Date: 08/04/2024 Restage Date:

Comment:

Config Record: ☒ CR created

End Of Life: ☒ Information: Today is default delivery date. Select a Delivery Date if different.

Maintenances on this PC:

Date Maint.	Reason	Action	Details
-------------	--------	--------	---------

GUID: d637d6853fc612603ffa9f21d37a2f9

Close

Change history: Computer-Test6

Date of Change	Operator	Action	PC Name	IMG	Release Date	Return Date	Restage Date	Ol
23 15:59:07	tcoto	INSERT						

You will then be prompted to select a user in order to be able to save the record.

If your company uses Configuration records for automated image deployment, check the Config record box.

When editing a computer from grid with the status « Delivered », only its status and return date can be changed, all other fields are read only.

If a return date is selected, a message asking for a reason will be displayed and the status drop down list will pop open with a limited set of choices: Defective, Maintenance, To be restaged.

Select the status that applies.

Maintenance

The status « Maintenance » must be set on the target computer in order to record any kind of maintenance related information. This status can be set after opening a record in the Inventory grid and whether selecting « Maintenance » in the Status list or selecting a « Return Date » and then selecting « Maintenance » in the drop down list.

Once Maintenance status set, you can record an information or just close the green Maintenance windows to fill it out later on.

Date of Change	Operator	Action	PC Name	IMG	Release Date	Return Date
08/04/2024 10:58:09	tcoto	UPDATE	computer1-domainx	2024.01		
11/12/2023 11:13:12	tcoto	UPDATE	computer1-domainx			
08/12/2023 17:52:07	tcoto	INSERT				

The green maintenance information window will open automatically upon selection of the maintenance status or if a computer with the « maintenance » status is open from the Inventory grid and then the « + Maintenance » button is clicked. This window has a lot of in process controls in place for the sake of record keeping.

Information

Please select a Date and enter a reason

OK

Current Operator: tcoto

☐ Computer will not return to user

Save

The calendar will then pop open automatically to set a maintenance date, it is advised to set the date to match the actual date of maintenance.

Maintenance Record For: Computer-Test4 - S/N: ZERFSD654RRGTRBH

Computer-Test4 - S/N: ZERFSD654RRGTRBH

Maintenance date
☒ 12/ 5/2023

Reason

Action

☐ Computer will not return to user

Current Operator
tcoto

Close **Save**

December 2023

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

Today: 12/5/2023

All maintenance fields are mandatory.

Admin Record For: computer1-domainx - S/N: POKSDFR34546767

PC Name: computer1-domainx Status: Maintenance BIOS parameters: TRH4U5235

Model: Lenovo M92p Tower Serial Number: POKSDFR34546767

IMG: 2024.01 || First Version of 2024

User ID: doejo01 ROOM: C366-8766

Comment

Config Record ☐ CR created

Maintenance

Type of: Tower

Maintenances on this PC

Date Maint.	Reason	Action

Maintenance Record For: computer1-domainx - S/N: POKSDFR34546767

Maintenance date
☒ 08/04/2024

Reason
computer switches off for no reason

Action
Awaiting Diagnostic

Maintenance details
diagnostic in progress

☐ Computer will not return to user

Current Operator
tcoto

Close **Save**

GUID: 26af3f450a73dcd7b46e3501e78ff8d9

QR Code

This checkbox is managed by the application depending on status

If more steps are required, simply reopen the computer form and add a maintenance until the computer is fixed or cannot be fixed by selecting appropriate status. The status « Destruction », « Beyond repair », « Return to Manufacture » and « defective » will disable most if not all actions possible once set.

Examples of in process control: Action selected= Beyond Repair.

The screenshot shows a 'Maintenance Record' form for a computer with ID 'GX*****U-L20158 - S/N: N/A'. The 'Maintenance date' is set to '12/ 5/2023'. The 'Reason' field contains 'Magic smoke'. The 'Action' dropdown menu is highlighted with a red circle and contains the selected option 'Beyond Repair'. An 'Information' dialog box is displayed in the center, stating 'This computer is no longer assigned to a user' with an 'OK' button. At the bottom, the 'Current Operator' is 'tcoto', and there are 'Close' and 'Save' buttons. A red arrow points from the 'Beyond Repair' selection to the dialog box.

Action selected= Destruction, this will disable almost everything within the computer form.

The screenshot shows the same 'Maintenance Record' form, but the 'Action' dropdown menu is now set to 'Destruction' and is highlighted with a red circle. The 'Information' dialog box now displays the message: 'This computer is no longer assigned to a user and should not return to production'. Below the dialog box, the checkbox 'Computer will not return to user' is now checked and highlighted with a red circle. The 'Current Operator' remains 'tcoto', and the 'Close' and 'Save' buttons are still present. A red arrow points from the 'Destruction' selection to the updated dialog box.

Fields disabled and message displayed in the computer form in « Destruction » status.

Admin Record For: GX*****U-L20025 - S/N: N/A.

PC Name: GX*****U-L20025 | Status: Destruction | BIOS password: gexj8h9a | Delivery Date: 08/04/2024

Model: Lenovo T420 | Serial Number: N/A. | Purchase Date: 14/10/2020

IMG: 204.03 | No Description | User ID: | ROOM: | Return Date: 07/06/2023 | Restage Date: 08/04/2024

THIS COMPUTER CANNOT BE ASSIGNED TO A USER

Config Record: CR created | End Of Life: 09/06/2023 | Type of computer: | Date Maint.: 07/06/2023

GUID: 6cca2b6465950c33c54374709daa536d | Close | QRCode

Date of Change	Operator	Action	PC Name	IMG	Release Date	Return Date
23/12/2023 12:20:50	tcoto	UPDATE	GX*****U-L20025	204.03		07/06/2023
15/11/2023 12:24:29	tcoto	UPDATE	GX*****U-L20025	204.03		07/06/2023

The «Destruction» status will disable most of the fields and set an «End Of Life Date» to current date.

When opening an existing maintenance record from the admin form, all fields are read only.

An information message will be displayed. To add a maintenance, click on the «Add Maintenance» button.

Admin Record For: computer1-domainx - S/N: POKSDFR34546767

PC Name: computer1-domainx | Status: Maintenance | BIOS password: TRHU5235 | Delivery Date: | Maintenance date: 08/04/2024

Model: Lenovo M92p Tower | Serial Number: POKSDFR34546767 | IMG: 2024.01 | First Version of 2024 | User ID: doejo01 | ROOM: C366-8766

Comment: | Config Record: CR created | End Of Life: 08/04/2024 | Type of computer: Tower

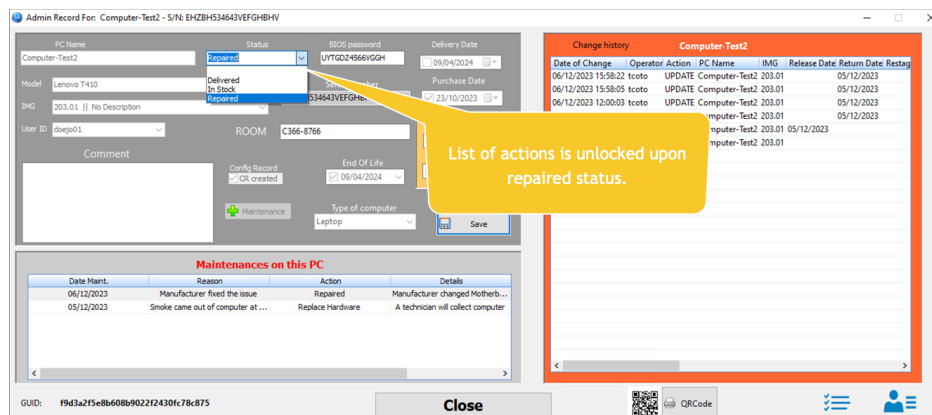
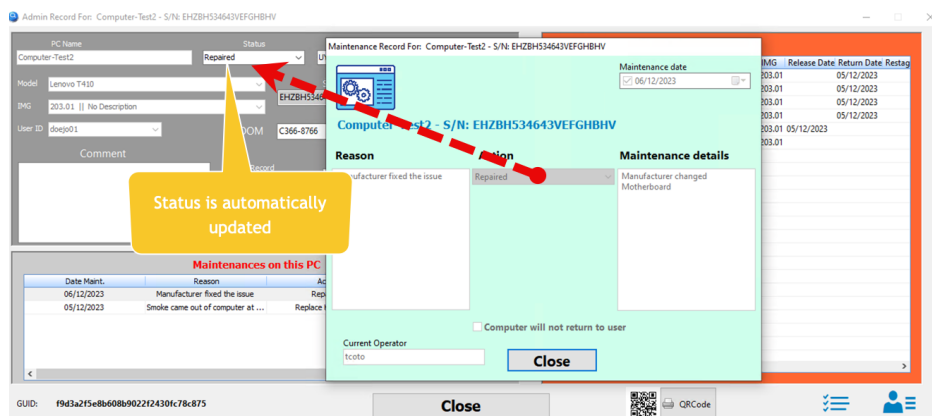
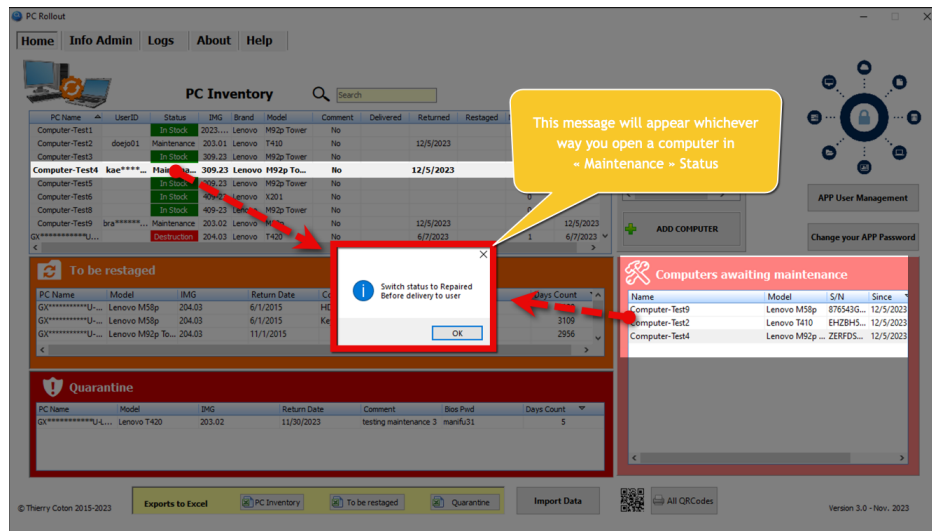
Maintenances on this PC

Date Maint.	Reason	Action
08/04/2024	computer is off for no re...	Awaiting Diagnost

GUID: 26af3f450a73dcd7b46e3501e78f18d9 | Close | QRCode

The in-process control within the application is forcing the user to follow mandatory steps in order to keep accurate records.

For instance, before returning a computer to a user when the status is « Maintenance », it must first follow all steps by adding as many maintenance records as required until the « Repaired » status can be set, then the delivery steps can be followed if no further action on the computer are required.



To summarize the maintenance chapter, when a computer requires a maintenance, the operator must set the status of the computer to « Maintenance » from the Inventory list grid, enter required information regarding the maintenance and record an action from the available list. Each action will be recorded separately by adding a maintenance record and will be listed in the computer form «Maintenances» grid. All actions are listed in the bottom Maintenances grid of the computer form.

Below are the actions available in the drop down list of the green maintenance window:

Restaged —> Computer has been wiped and reinstalled using a master image.

Replace Hardware —> Hardware swap

Repair Hardware —> Hardware can/must be repaired

Temp. Workaround —> for temporary solution

Software Setting

Software Update

Repaired —> End of the maintenance cycle

Beyond Repair —> computer cannot be fixed but parts can be salvaged, user unassigned

Destruction —> computer must be destroyed, user unassigned

Return to Manufacture —> computer goes back to manufacturer, could come back

Awaiting Diagnostic

Order Spare Part(s)

Recycling —> computer goes to recycling/scavenging, user unassigned

In Stock —> computer goes back to stock, user unassigned

The maintenance cycle can only be ended via the « Add Maintenance » button in Admin form by selecting the status Repaired in the green Maintenance form.

The status list of choices in the Admin form is limited by the current status.

If a computer happens to be defective and the technical team does not have time to perform any diagnosis, it is possible to set the defective computer in « Awaiting diagnosis » status to record any maintenance action until final decision. If repaired, this computer can return to service.

Admin Record For: computer1-domainx - S/N: POKSDFR34546767

PC Name: computer1-domainx | Status: Maintenance | BIOS password: R04252 | Delivery Date: 08/04/2024

Model: Lenovo M93p Tower | User ID: doe001 | ROOM: C366-8766 | Type of computer: Tower

Comment: | End Of Life: 08/04/2024 | Restage Date: 09/04/2024

CR created: | Maintenance: | Save

Maintenances on this PC

Date Maint.	Reason	Action	Details
08/04/2024	computer switches off for no re...	Awaiting Diagnostic	diagnostic in progress

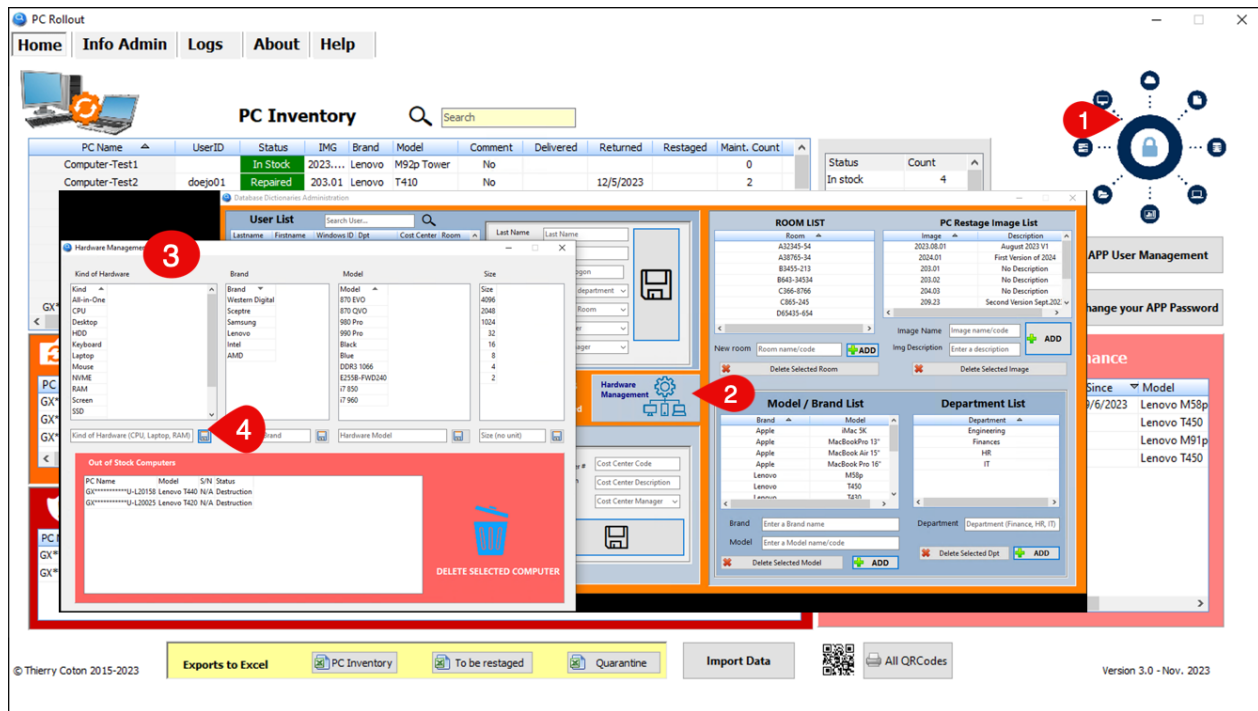
Change history: computer1-domainx

Name	IMG	Release Date	Return Date
computer1-domainx	2024.01	08/04/2024	
computer1-domainx	2024.01	08/04/2024	
computer1-domainx	2024.01		

GUID: 26af3f450a73dcd7b46e3501e78ff8d9 | Close

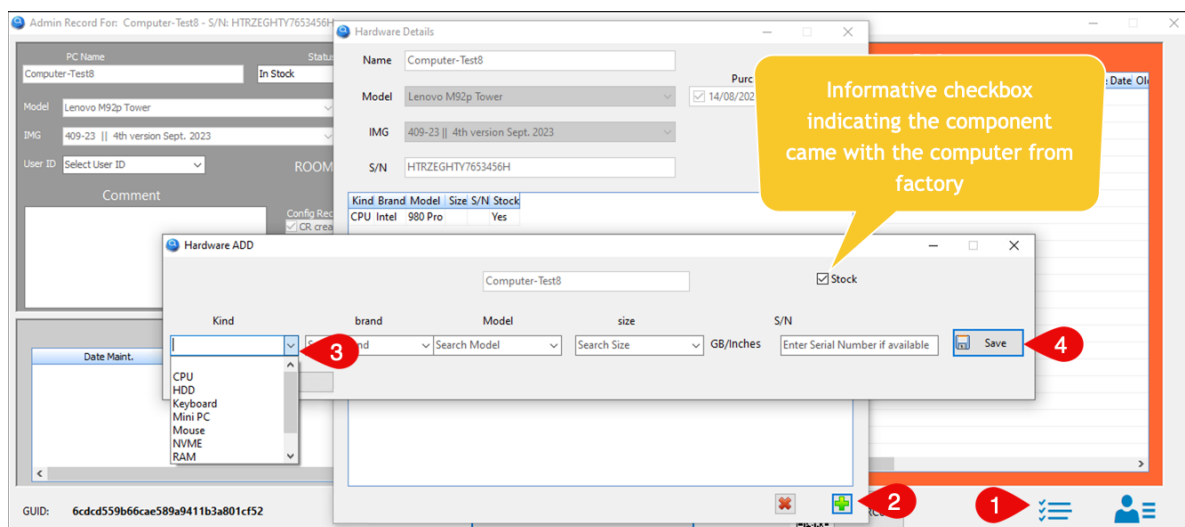
Hardware details

Computer hardware detail is optional and can be added to any computer in the database as long as the parts are created beforehand following the steps on page 19 as an Admin user.



Then open a computer form and click on the «checklist» icon at the bottom right. Add hardware by clicking the « + » button and select information in the drop down lists and save. Drop down lists can be incrementally searched by clicking inside the box.

There is no limit in the list of hardware being recorded, the more the merrier for further maintenances.



In the below example, random items have been selected, if need be, lines can be selected using the « x » button. This list will open every time the checklist icon is clicked and is unique to the selected computer.

Admin Record For: Computer-Test8 - S/N: HTRZEGHTY7653456H

PC Name: Computer-Test8 Status: In Stock

Model: Lenovo M92p Tower

IMG: 409-23 || 4th version Sept. 2023

User ID: Select User ID

Comment:

Config Rec: ☒ CR created

Maintenances:

Date Maint.	Reason

GUID: 6cdcd559b66cae589a9411b3a801cf52

Hardware Details

Name: Computer-Test8

Model: Lenovo M92p Tower

IMG: 409-23 || 4th version Sept. 2023

S/N: HTRZEGHTY7653456H

Purchase date: 14/08/2023

Kind	Brand	Model	Size	S/N	Stock
CPU	Intel	980 Pro			Yes

User Information

The user information in the computer form is read only, all information displayed come from the settings in the Database Dictionaries Administration form (page 19). A user must be assigned to the computer in order to display any information. Click on the person icon to see these information.

Admin Record For: Computer-Test2 - S/N: EHZBH534643VEFGHBHV

PC Name: Computer-Test2 Status: Repaired

Model: Lenovo T410

IMG: 203.01 || No Description

User ID: doejo01

Comment:

Config Record: ☒ CR created

Maintenances on this:

Date Maint.	Reason
06/12/2023	Manufacturer fixed the issue
05/12/2023	Smoke came out of computer at ...

GUID: f9d3a2f5e8b608b9022f2430fc78c875

Change history: Computer-Test2

Date of Change	Operator	Action	PC Name	IMG	Release Date	Return Date	Restag
06/12/2023 15:58:22	tcoto	UPDATE	Computer-Test2	203.01		05/12/2023	
06/12/2023 15:58:05	tcoto	UPDATE	Computer-Test2	203.01		05/12/2023	
06/12/2023 12:00:03	tcoto	UPDATE	Computer-Test2	203.01		05/12/2023	
06/12/2023 11:50:06	tcoto	UPDATE	Computer-Test2	203.01		05/12/2023	
		UPDATE	Computer-Test2	203.01	05/12/2023		
		UPDATE	Computer-Test2	203.01			
		INSERT					

User Info

Last Name: Doe

First name: John

Windows Login: doejo01

Department: Finances

Room: C366-8766

Cost Center: DEB5N1200

Manager: Trool Jack

Data Export to spreadsheet

It is possible to export a complete list of data from the main window at the bottom for:

- The Inventory
- The computers requiring restaging
- The computers in quarantine

The files open with your preferred spreadsheet software. It works with Microsoft Excel [™], OpenOffice and LibreOffice.

Microsoft is a registered trademark of the Microsoft group and is not associated in any way with the current project.

Openoffice and Libreoffice are both free, open source software available under the [Apache 2.0 License](#). They are not associated in any way with the current project.

PC Name	User ID	Status	IMG	Brand	Model	Comment	Delivered	Returned	Restaged	Maint. Count	Last Maint.
Computer-Test1		In Stock	2023.08.01	Lenovo	M92p Tower	No			0		
Computer-Test2	doeip01	Repaired	2023.01	Lenovo	T410	No		12/5/2023	2		12/6/2023
Computer-Test3		In Stock	309.23	Lenovo	M92p Tower	No			0		
Computer-Test4	kuap*****ma1	Repaired	309.23	Lenovo	M92p Tower	No		12/5/2023	2		12/5/2023
Computer-Test5		In Stock	209.23	Lenovo	M92p Tower	No			0		
Computer-Test6		In Stock	409.23	Lenovo	X201	No			0		
Computer-Test8		In Stock	409.23	Lenovo	M92p Tower	No			0		
Computer-Test9	bra*****c1	Repaired	203.02	Lenovo	M55p	No		12/5/2023	3		12/7/2023
GX*****UJ20025		Destruction	204.03	Lenovo	T420	No		6/7/2023	1		6/7/2023
GX*****UJ20064		Repaired	204.03	Lenovo	T420	Yes	6/6/2023	6/7/2023	3		12/7/2023
GX*****UJ20090	cot*****h1	Delivered	204.03	Lenovo	T420	Yes	9/7/2023	11/6/2015	23		9/7/2023
GX*****UJ20135	bar*****o1	Repaired	203.02	Lenovo	T440	No	10/1/2015	5/30/2023	3		12/6/2023
GX*****UJ20152	ara*****an1	Delivered	204.03	Lenovo	T440s	No	9/7/2023	9/7/2023	2		9/7/2023
GX*****UJ20157	ase*****ma1	Delivered	204.03	Lenovo	T440	No	12/1/2015		0		
GX*****UJ20168	bra*****c2	Destruction	203.02	Lenovo	T440	No		12/5/2023	0		
GX*****UJ20181	bau*****h1	Delivered	204.03	Lenovo	T440	No	9/7/2023		0		
GX*****UJ20188		Delivered	204.03	Lenovo	T450	No	10/26/2015		1		12/6/2023
GX*****UJ20189	hen*****m1	Delivered	203.02	Lenovo	T450	No	10/21/2015		0		
GX*****UJ20191	gue*****ha4	Delivered	203.02	Lenovo	T450	No	11/2/2015		0		
GX*****UJ20192	me*****an1	Delivered	203.02	Lenovo	T450	No	11/2/2015		0		
GX*****UJ20193	sch*****u1	Delivered	204.03	Lenovo	T450	No	11/20/2015		0		
GX*****UJ20194	bel*****a1	Delivered	204.03	Lenovo	T450	No	12/1/2015		0		
GX*****UJ20195		Repaired	204.03	Lenovo	T450	No		12/1/2015	0		
GX*****UJ20196		Restaged	204.03	Lenovo	T450	No		12/1/2015	0		
GX*****UJ20197		Restaged	204.03	Lenovo	T450	No		12/2/2015	0		
GX*****UJ20006		Restaged	204.03	Lenovo	M91p	No		12/1/2015	0		
GX*****UJ20007		Repaired	204.03	Lenovo	M91p	No		12/1/2015	1		6/1/2023
GX*****UJ20008	ue*****fe1	Repaired	204.03	Lenovo	M91p	No		9/7/2023	2		9/7/2023
GX*****UJ20018		Repaired	204.03	Lenovo	M91p	No		12/1/2015	1		6/1/2023
GX*****UJ20028	bu*****a1	Delivered	204.03	Lenovo	M91p	Yes	10/9/2015		0		
GX*****UJ20033	bu*****a1	Delivered	204.03	Lenovo	M91p	Yes	10/6/2015		0		
GX*****UJ20051	by*****ch1	Delivered	204.03	Lenovo	M91p	No	11/10/2015		0		
GX*****UJ20064	he*****u1	Repaired	204.03	Lenovo	M91p	No		12/6/2023	4		12/7/2023
GX*****UJ20072	tho*****m3	Restaged	204.03	Lenovo	M55p	No		9/6/2023	12/1/2015	0	

The spreadsheet files are independent of the database and can be reworked for reports or for charts purposes.

Audit Trails

To help in troubleshooting issues which may arise, each major activity is logged in a specific table and can be accessed by clicking on « Logs » or « Info Admin » tab.

The « Info Admin tab » is more general with basic information

PC Rollout

Home Info Admin Logs About Help

All Maintenances

Date Maintenance	PC Name	Model	S/N	Description Maint.	Operator
12/6/2023	Gx*****U-...	Lenovo M92p Tower	N/A	zu5("k"(elejtrhu(	tcoto
9/7/2023	Gx*****U-...	Lenovo M9 Ip	JZEGRT35443ZDFHB	gfdgnydgshg	tcoto
9/7/2023	Gx*****U-...	Lenovo M9 Ip	JZEGRT35443ZDFHB	trytuyiololight	tcoto
12/7/2023	Gx*****U-...	Lenovo M9 Ip	JZEGRT35443ZDFHB	zekuloi	tcoto
12/4/2023	Gx*****U-...	Lenovo M9 Ip	JZEGRT35443ZDFHB	uzrteytkulity	tcoto
6/1/2023	Gx*****U-...	Lenovo M9 Ip	N/A	(ulipgokuy"lghg...	tcoto
9/7/2023	Gx*****U-...	Lenovo M9 Ip	OREDVI41357JHB...	jghdfrngjoku	tcoto
9/7/2023	Gx*****U-...	Lenovo M9 Ip	OREDVI41357JHB...	nedfchulu.etr.fst	tcoto

Last 10 Operators

Date	Account ID
12/8/2023 3:06:05 PM	tcoto
12/8/2023 2:13:29 PM	tcoto
12/8/2023 1:57:58 PM	tcoto
12/7/2023 6:15:52 PM	tcoto
12/7/2023 6:15:45 PM	tcoto
12/7/2023 6:15:36 PM	tcoto
12/7/2023 6:12:01 PM	tcoto
12/7/2023 6:11:44 PM	tcoto

Computer Models in use counter

Model	Count
Lenovo M58p	5
Lenovo M9 Ip	8
Lenovo M92p	2
Lenovo M92p Tower	7
Lenovo T410	1
Lenovo T420	4
Lenovo T430	1

Parameters

Computers in quarantine cannot be edited for the period of time mentioned below

Quarantine delay in days

Computers in stock

PC Name	Restaged Date
Gx*****U-L20197	12/2/2015
Gx*****U-W20...	12/1/2015
Gx*****U-L20...	12/1/2015
Gx*****U-L20196	12/1/2015
Computer-Test6	
Computer-Test8	
Computer-Test1	
Computer-Test5	
Computer-Test3	

Use selected computer

The « Logs » tabs contains more activity logs. PC Names and Users can be filtered in their respective grids to speed up the lookup process.

PC Rollout

Home Info Admin Logs About Help

Changes in Computers table

Filter PC Name

Date	Action	Operator	Old PC Name	New PC Name	Old Model	New Model	Old User ID	New User ID	Old SI
12/7/2023 3:18:11 PM	UPDATE	tcoto	Gx*****U-L20064	Gx*****U-L20064	Lenovo T420	Lenovo T420			
12/7/2023 3:17:43 PM	UPDATE	tcoto	Gx*****U-L20064	Gx*****U-L20064	Lenovo T420	Lenovo T420			
12/7/2023 3:14:18 PM	UPDATE	tcoto	Gx*****U-W20064	Gx*****U-W20064	Lenovo T420	Lenovo T420			
12/7/2023 3:13:51 PM	UPDATE	tcoto	Gx*****U-W20064	Gx*****U-W20064	Lenovo T420	Lenovo T420			
12/7/2023 3:12:01 PM	UPDATE	tcoto	Computer-Test9	Computer-Test9					
12/7/2023 3:07:31 PM	UPDATE	tcoto	Computer-Test4	Computer-Test4					
12/7/2023 1:59:00 PM	UPDATE	tcoto	Computer-Test9	Computer-Test9	Lenovo M58p	Lenovo M58p			
12/7/2023 1:51:27 PM	UPDATE	tcoto	Computer-Test4	Computer-Test4	Lenovo M92p Tower	Lenovo M92p Tower			
12/7/2023 11:01:59 AM	UPDATE	tcoto	Computer-Test9	Computer-Test9	Lenovo M58p	Lenovo M58p			
12/6/2023 5:01:55 PM	UPDATE	tcoto	Gx*****U-W20064	Gx*****U-W20064	Lenovo M910	Lenovo M910			

Changes in Users table

Filter Domain Users

Date	Action	Operator	Old Name	New Name	Old Firstname	New Firstname	Old User ID	New User ID	Old Dpt	New Dpt	Old Room	New Room
11/22/2023 6:04:00 PM	INSERT											
11/20/2023 4:46:30 PM	UPDATE	tcoto	Doe	John	John	John	doejo01	doejo01				
11/20/2023 4:45:54 PM	INSERT		Doe		John	John	doejo01	doejo01				
11/20/2023 4:44:46 PM	DELETE	tcoto	Doe		John	John	doejo01	doejo01				
11/20/2023 4:42:30 PM	UPDATE	tcoto	Doe	John	John	John	doejo01	doejo01				
11/20/2023 4:41:52 PM	INSERT		Doe		John	John	doejo01	doejo01				

Changes in Cost Center table

Date	Action	Operator	Old #	New #	Old Description	New Description	Old
11/27/2023 4:49:02 PM	UPDATE	tcoto	DE85-1300	DE85-1300	FINANCE	FINANCE	He
11/27/2023 4:48:25 PM	UPDATE	tcoto	DE85-1300	DE85-1300	FINANCE	FINANCE	Ha
11/26/2023 11:39:43 AM	UPDATE	tcoto	DE85-1411	DE85-1411	IT GLOBAL	IT GLOBAL	Th
11/26/2023 11:39:16 AM	UPDATE	tcoto	DE85-1410	DE85-1411	IT GLOBAL	IT GLOBAL	Th
11/26/2023 11:38:29 AM	UPDATE	tcoto	DE85-1200	DE85-1200	HUMAN RESOURCES	HUMAN RESOURCES	Mu
11/26/2023 11:36:49 AM	UPDATE	tcoto	DE85-1220	DE85-1220	TRAINING	TRAINING	Ha

Changes in Dpt Table

Date	Action	Operator
11/10/2023 3:43:16 PM	DELETE	tcoto
11/10/2023 3:43:12 PM	INSERT	tcoto
11/10/2023 3:39:53 PM	DELETE	tcoto
11/10/2023 3:39:46 PM	INSERT	tcoto
11/10/2023 2:54:53 PM	DELETE	tcoto
11/10/2023 2:54:45 PM	INSERT	tcoto

Changes in Restage Img table

Date	Action	Operator	Old Img	New Img
12/1/2023 4:46:53 PM	INSERT	tcoto		2024.01
9/18/2023 11:45:55 AM	INSERT	tcoto		409-23

Changes in Room table

Date	Action	Operator	Old ID	New ID	Old Room
12/1/2023 4:45:37 PM	INSERT	tcoto		7	
9/18/2023 11:47:57 AM	INSERT	tcoto		6	
9/18/2023 11:45:30 AM	INSERT	tcoto		-1	

Changes in Pc Model table

Date	Action	Operator	Old Model	New Model
11/10/2023 2:55:04 PM	DELETE	tcoto		
9/18/2023 11:25:41 AM	INSERT	tcoto		MacBook Air 15"

Data Import

Data from CSV files can be imported by an Admin account only. To avoid duplicates, it is advised to use this feature wisely, only for a large number of entries and after double checking existing data for possible duplicates.

The import tool embedded in the application provides a column assignment/skip feature that helps matching the content of the CSV file and the database tables even if the columns of your CSV file are mixed up. Never re-assign an 'id' column as it would break the application and would lead to data loss.

Below is a list of tables where data can be imported with their column descriptions.

Please note that after any import of computers and users, you will have to edit manually almost every new entry to set the details such as type and model of computer, user department, cost center and manager assignment, etc...

The presence of double quotes in a CSV file will generate an error or crash the application. Double check your CSV file to remove the double quotes and change the separators according to the process (i.e: if a comma must be present in a field, change the separator to a semicolon or any other character). The matching separator character can be customized in the import form.

Computers :

Left is database column name, right is the definition of what goes in it.

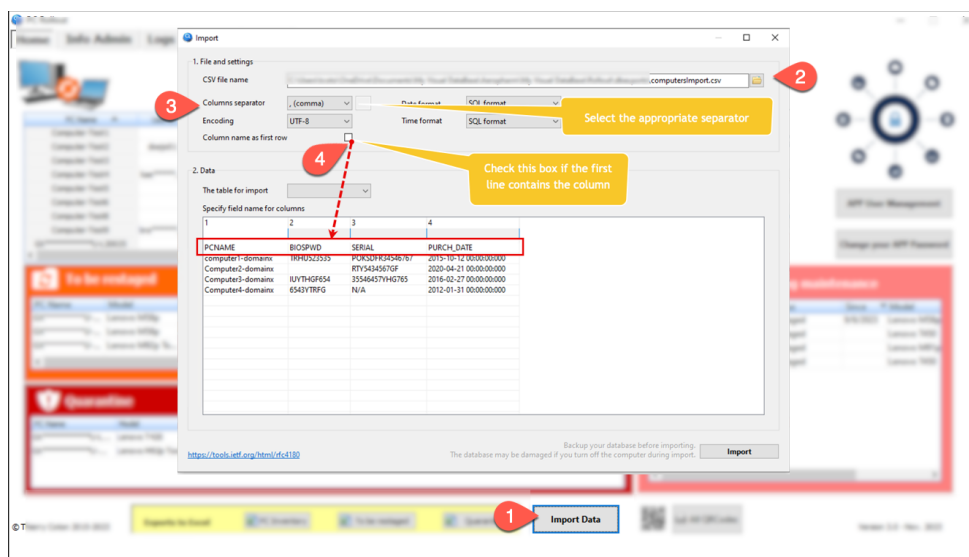
PCName	Computer name
BIOSpwd	Bios Password
SerialNo	Serial Number (mandatory, N/A if missing)
Purchase_Date	Purchase date - Mandatory field Mandatory format = YYYY-MM-DD 00:00:00:000

If you need to import computers into the database, create a CSV file with data separated by commas (,) or semicolons (;). Dates must follow the international ISO 8601: YYYY-MM-DD 00:00:00:000. (i.e: 2023-07-30 00:00:00:000 for 30 July 2023). Date Time fields are not to be imported.

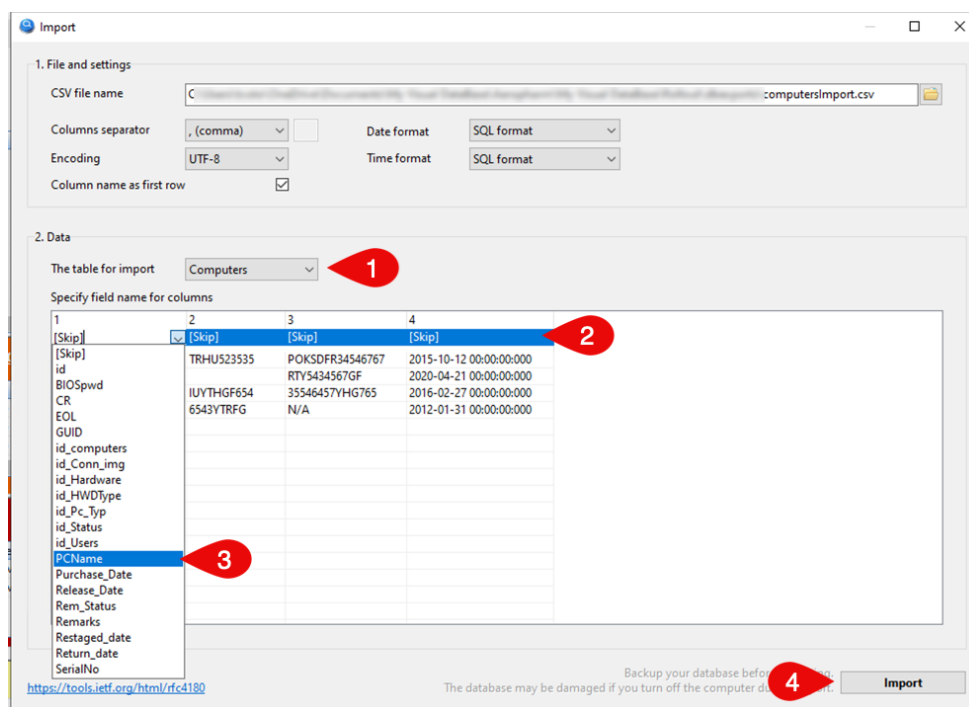
Example of a CSV file to be imported into the database which will contain the computer name, its BIOS password or lack thereof, its serial number and date of purchase. The first line in this example contains the column names and is optional, it can be removed automatically during the import process. The file would be imported as well without it but you have to know which columns matches what.

```
PCNAME,BIOSPWD,SERIAL,PURCHASE_DATE
computer1-domainx,TRHU523535,POKSDFR34546767,2015-10-12 00:00:00:000
computer2-domainx,,RTY5434567GF,2020-04-21 00:00:00:000
computer3-domainx,IUYTHGF654,35546457YHG765,2016-02-27 00:00:00:000
computer4-domainx,6543YTRFG,N/A,2012-01-31 00:00:00:000
```

Next, to import this file as an Admin user, click on the « Import Data » button at the bottom of the main window. Select the file to be imported, select appropriate separator, check the box « column name as first row » if present to remove it. Double check the Encoding, it should match the encoding of the CSV file, it is best practice to use UTF8 to keep ASCII characters such as accents or non latin alphabet characters.



Then select the table where you want to import the data, for computers, select « Computers », a new line will appear below the column number with « skip » as default. If you leave « skip », no data will be imported.



Select the matching column within the drop down lists as follow:

Database Column Name	Data to be imported
PCName	Computer name
BIOSpwd	Bios Password
SerialNo	Serial Number
Purchase_Date	Purchase Date

The screenshot shows the 'Import' dialog box with the following details:

- 1. File and settings:**
 - CSV file name: computersImport.csv
 - Columns separator: , (comma)
 - Encoding: UTF-8
 - Column name as first row: ☒
 - Date format: SQL format
 - Time format: SQL format
- 2. Data:**
 - The table for import: Computers
 - Specify field name for columns:

1	2	3	4
PCName	BIOSpwd	SerialNo	Purchase_Date
computer1-domainx	TRHU523535	POKSDFR34546767	2015-10-12 00:00:00:000
Computer2-domainx	RTY5434567GF		2020-04-21 00:00:00:000
Computer3-domainx	IUYTHGF654	35546457YHG765	2016-02-27 00:00:00:000
Computer4-domainx	6543YTRFG	N/A	2012-01-31 00:00:00:000

At the bottom, there is a warning: "Backup your database before importing. The database may be damaged if you turn off the computer during import." and an **Import** button.

Beware, there is no duplicate checking during the import process, please double check your entries.

Once column name match achieved, click on the « Import » button

The duration will depend on the number of entries but is generally very fast, close all forms once import done.

1. File and settings

CSV file name:

Columns separator: Date format:

Encoding: Time format:

Column name as first row: ☒

2. Data

The table for import:

Specify field name for columns

1	2	3
computer1-domainx	TRHU523535	PO
Computer2-domainx	RT	35
Computer3-domainx	IUYTHGF654	35
Computer4-domainx	6543YTRFG	N/

Importing... 5 of 5

Import

Records imported: 4

More details OK Close

<https://tools.ietf.org/html/rfc4180>

Backup your database before importing. The database may be damaged if you turn off the computer during import.

Import

The newly imported computers will appear in the Inventory grid with no set status and details must be set manually by opening them one by one.

PC Rollout

Home Info Admin Logs About Help

PC Inventory

Search

PC Name	User ID	Status	IMG	Brand	Model	Comment	Delivered	Returned	Restaged	Maint. Count
Computer-Test5		In Stock		409-23	Lenovo	X201	No			0
Computer-Test8		In Stock		409-23	Lenovo	M92p Tower	No			0
Computer-Test9	bug*****	Repaired		203-03	Lenovo	M580	No	12/5/2023		0
computer1-domainx						No				0
Computer2-domainx						No				0
Computer3-domainx						No				0
Computer4-domainx						No				0
Computer-Test10		In Stock		409-23	Lenovo	T420	No			0
Computer-Test11		In Stock		409-23	Lenovo	T420	No			0
Computer-Test12		In Stock		409-23	Lenovo	T420	No			0
Computer-Test13		In Stock		409-23	Lenovo	T420	No			0
Computer-Test14		In Stock		409-23	Lenovo	T420	No			0
Computer-Test15		In Stock		409-23	Lenovo	T420	No			0
Computer-Test16		In Stock		409-23	Lenovo	T420	No			0
Computer-Test17		In Stock		409-23	Lenovo	T420	No			0
Computer-Test18		In Stock		409-23	Lenovo	T420	No			0
Computer-Test19		In Stock		409-23	Lenovo	T420	No			0
Computer-Test20		In Stock		409-23	Lenovo	T420	No			0

To be restaged

Name	Status	IMG	Brand	Model	Comment	Delivered	Returned	Restaged	Maint. Count
Computer-Test5	In Stock		409-23	Lenovo	X201	No			0
Computer-Test8	In Stock		409-23	Lenovo	M92p Tower	No			0
Computer-Test9	Repaired		203-03	Lenovo	M580	No	12/5/2023		0
computer1-domainx					No				0
Computer2-domainx					No				0
Computer3-domainx					No				0
Computer4-domainx					No				0

Computers awaiting maintenance

Name	Status	IMG	Brand	Model	Comment	Delivered	Returned	Restaged	Maint. Count
Computer-Test5	In Stock		409-23	Lenovo	X201	No			0
Computer-Test8	In Stock		409-23	Lenovo	M92p Tower	No			0
Computer-Test9	Repaired		203-03	Lenovo	M580	No	12/5/2023		0
computer1-domainx					No				0
Computer2-domainx					No				0
Computer3-domainx					No				0
Computer4-domainx					No				0

By default, upon opening a newly imported computer, its status will be set to «In stock » to follow in process controls. Set the appropriate values for the Model, the type of computer and, - if it has been imaged to conform to the company policies -, set the image and check the config record if needed.

The image can be set later on if required but the status of the computer cannot be changed until an image has been chosen. If your company does not use imaging, create a « no image » restaging image or an entry matching the Version of MS Windows™ in the form as per page 17.

Admin Record For: Computer-Test1 - S/N: N/A

PC Name: Computer-Test1 | Status: In Stock | BIOS password: | Delivery Date: 10/04/2024

Model: Model ? | Serial Number: N/A | Purchase Date: 30/12/1899

IMG: 203.02 || No Description | User ID: 203.01 || No Description | 204.03 || No Description | 2023.08.01 || August 2023 V1 | 209.23 || Second Version Sept. 2023 | 309.23 || Third Version Sept. 2023 | 409.23 || 4th version Sept. 2023

Type of computer: Desktop | Laptop | Tower

Save

Change history

Date of Change	Operator Action	PC Name	IMG	Release Date	Return Date
10/04/2024 11:15:09	tcoto	UPDATE Computer-Test1			
10/04/2024 11:14:55	tcoto	UPDATE Computer-Test1			
10/04/2024 11:03:47	tcoto	UPDATE Computer-Test1	2023.08.01		
10/04/2024 11:01:46	tcoto	UPDATE Computer-Test1	2023.08.01		
11/12/2023 14:49:04	tcoto	DELETE Computer-Test10			
11/12/2023 14:24:05	tcoto	INSERT			
16/11/2023 15:16:06	tcoto	UPDATE Computer-Test1	2023.08.01		
16/11/2023 15:06:55	tcoto	INSERT			

Once saved with all its details, the computer will automatically get an unique id and a QR code to be used with a handheld scanner.

Admin Record For: Computer-Test1 - S/N: IUVTGRGHYU765436HGF

PC Name: Computer-Test1 | Status: In Stock | BIOS password: | Delivery Date: 11/04/2024

Model: Lenovo M91p | Serial Number: IUVTGRGHYU765436HGF | Purchase Date: 11/04/2024

IMG: 203.02 || No Description | User ID: Select User ID | ROOM: | Config Record: CR created | Type of computer: Desktop

Save

Change history

Date of Change	Operator Action	PC Name	IMG	Release Date	Return Date
11/04/2024 17:11:04	tcoto	UPDATE Computer-Test1	203.02		
10/04/2024 12:05:04	tcoto	UPDATE Computer-Test1			
10/04/2024 11:15:09	tcoto	UPDATE Computer-Test1			
10/04/2024 11:14:55	tcoto	UPDATE Computer-Test1			
10/04/2024 11:03:47	tcoto	UPDATE Computer-Test1	2023.08.01		
10/04/2024 11:01:46	tcoto	UPDATE Computer-Test1	2023.08.01		
11/12/2023 14:49:04	tcoto	DELETE Computer-Test10			
11/12/2023 14:24:05	tcoto	INSERT			
16/11/2023 15:16:06	tcoto	UPDATE Computer-Test1	2023.08.01		
16/11/2023 15:06:55	tcoto	INSERT			

GUID: ff6e13c5ea3bdcac5e9fa3a5087dcb63

Close

Users

Importing a list of user might save some time but each and every newly imported user will have to be edited to add further details.

Database column name on the left, what goes into it on the right.

Name	Last Name
Firstname	First Name
UserID	Windows Logon

If you need to bulk import multiple users at once, create a CSV file containing the information above separated by either a comma (,) or a semicolon (;). The file can have either a .txt or .csv extension, it does not matter, you will have to show all files to see the .txt during the import process. It should not contain double quotes ("text").

It should look as the example below:

```
NAME,FIRSTNAME,USER LOGON
Doe,John,doejo01
Doe,Jane,doeja01
Martin,Alexander,martal01
```

Proceed to the import process as described page 34 but select the table **users**

1. File and settings

CSV file name: users import.txt

Columns separator: (comma) Date format: SQL format

Encoding: UTF-8 Time format: SQL format

Column name as first row: ☒

2. Data

The table for import: Users

Specify field name for column: _role, _user, Computers, Conn_img, CostCenter, Dpt, Hardware, Help, HW_Brand, HW_Model, HWType, Logs, Maintenance, Parameters, Pc_Typ, release, Room, Size, Status, Users, WindowsID

Backup your database before importing. The database may be damaged if you turn off the computer during import.

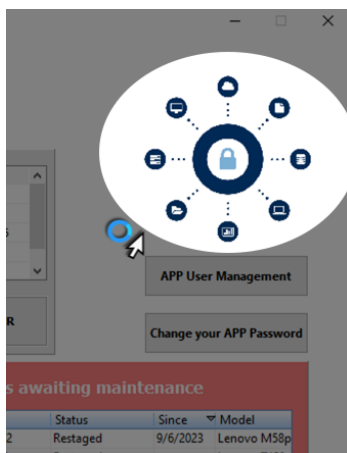
Import

Double check the column assignment , it should look like below and match the fields on previous page.

[illegible]

⚠ There is no duplicate check during the import process, you must ensure that each userid (Windows Logon) is unique.

Once the update processed, close all Data Import related forms and, still as an Admin user, click on the blue lock wheel of the main window to display the Database Dictionaries Administration form.



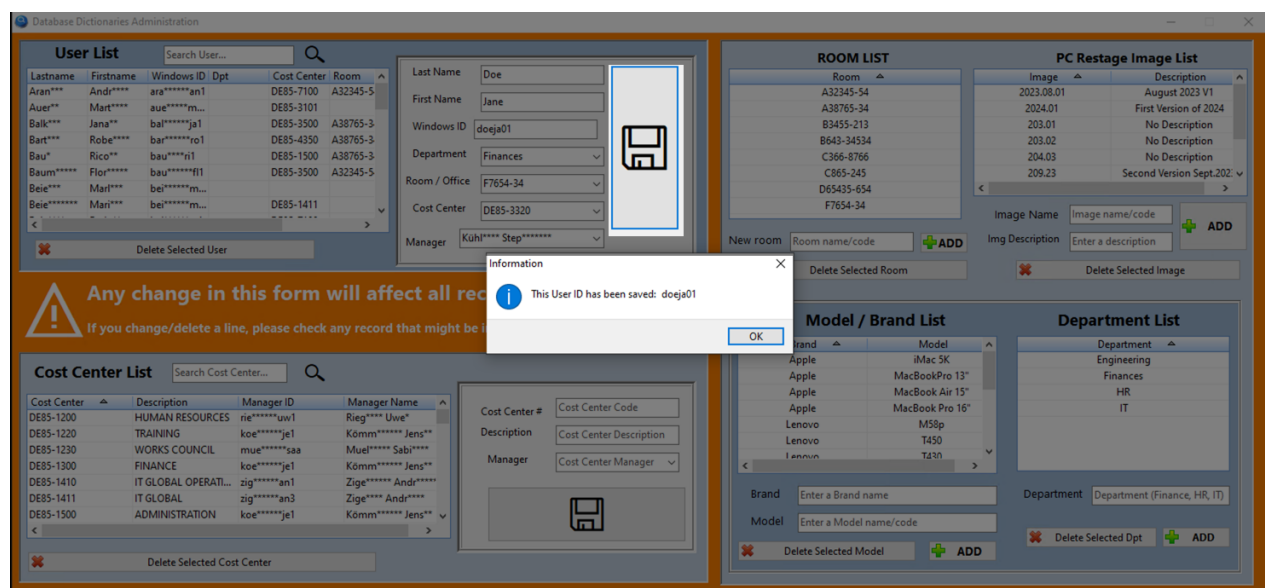
Search for the newly imported names / UserID and edit the information accordingly once selected and double clicked.

The screenshot shows the 'Database Dictionaries Administration' window. The 'User List' grid is visible with columns: Lastname, Firstname, Windows ID, Dpt, Cost Center, and Room. A search bar above the grid contains the text 'doe'. A yellow callout bubble points to the search bar with the text: 'Search the name of a newly employee to edit the information'. Below the grid, there is a 'Delete Selected User' button. A warning message states: 'Any change in this form will affect all records. If you change/delete a line, please check any record that might be impacted.' Other grids like 'PC Hardware Image List', 'Model / Brand List', and 'Department List' are also visible in the background.

All information in the drop down lists are coming from the grids in this form. Should an entry be missing, add it and it should be available right away in the corresponding drop down list.

This screenshot shows the same 'Database Dictionaries Administration' window with more details. The 'User List' grid is on the left. In the center, there is a form for editing a user with fields for Last Name (Doe), First Name (Jane), Windows ID (doeja01), Department (Employee department), Room / Office (Employee Room), Cost Center (Cost Center), and Manager (Employee Manager). To the right, the 'ROOM LIST' grid is highlighted with a red box, showing columns for Room, Description, and Manager. Below it, the 'Department List' grid is also highlighted with a red box, showing columns for Department, Description, and Manager. A red callout bubble points to the 'ROOM LIST' grid with the text: 'Missing information can be added in corresponding grid'. The 'Cost Center List' grid is visible at the bottom left. The same warning message about record impact is present.

Once changes performed on the selected user, click on the big save button next to the Name information, a message will inform you about the success and all the fields will clear to perform next change. Close the window when edition is done.



Rooms and departments

Importing rooms and departments is even easier than the above as each one only contains 1 column

The Room table contains the column « Room » which contains the room numbers/names.

A CSV file to import rooms should look like the example below:

```
ROOM
A7654-765
Janitor
Conference Room 1
B65425-345
```

When importing, follow the steps as per page 37 but select the table « Room » and match the column with Room.

A CSV file to import departments should look like for the rooms except that it will contain the departments of the company, such as IT, Accounting, HR, Engineering, etc...

When importing follow the steps as per page 37 but select the table « Dpt » and match the column with Dpt.

Cost centers

Importing cost centers makes only sense when your company is big enough to have a lot of different accounting centers internally.

The Cost Centers table contains 2 columns where data can be imported:

Cost_Center	Cost center name as per accounting standards
Description	User friendly description

A CSV file to import cost centers should look like the example below:

```
COST-CENTER,DESCRIPTION
A65566-655,Accounting
E654-645,Engineering
I6543-3234,IT Global
```

When importing, follow the steps as per page 37 but select the table « **CostCenter** » and match the columns as follow:

Import

1. File and settings

CSV file name: C:\Users\lcoto\OneDrive\Documents\My Visual DataBase\Aeropharm\My Visual DataBase\Rollout\dbexports\CC_import.txt

Columns separator: , (comma) Date format: SQL format

Encoding: UTF-8 Time format: SQL format

Column name as first row: ☒

2. Data

The table for import: CostCenter

Specify field name for columns

1	2
Cost_Center	Description
A65566-655	Accounting
E654-645	Engineering
I6543-3234	IT Global

<https://tools.jeff.org/html/rfc4180>

Backup your database before importing.
The database may be damaged if you turn off the computer during import.

Import

Database Column Name	Data to be imported
Cost_Center	Cost Center Name / Code
Description	User friendly name

Once imported, close all import related forms and, still as an Admin user, go edit the newly imported Cost Centers as per pages 38,39 by clicking the Blue lock wheel.

The screenshot shows the 'Database Dictionaries Administration' window. The 'Cost Center List' form is active, displaying a table with columns: Cost Center, Description, Manager ID, and Manager Name. The 'Manager' dropdown is set to 'Cost Center Manager'. A yellow callout bubble says 'Select the cost center manager and save'. The form also includes a 'Save' button and a warning message: 'Any change in this form will affect all records'.

Find the newly imported cost center in the grid, double clic to edit, add the cost center manager and save with the big saving button, it will save the record and clear the fields, ready for new edit/add. Repeat for each imported Version cost center. Close the window when done.

Restage images

As a reminder, Restage images are records made of the disk imaging system used to prepare computers to be used in corporate environment.

Importing a large number of restate images can save a lot of time, there are only 2 columns in which data can be imported:

IMG	Image name/reference/code
Description	User friendly name/description

A CSV file to import Restage images should look like the example below:

```
Image;Description
Xyz-001;Windows 10 all updates and corporate app as of 10/15/2023
2022-002;Windows7 SP2,specific to labs release as of second semester of 2022
2023-004;Windows 11,Last semester of 2023
```

In this example, separators have been replaced by semicolons as the description field contains entries with a comma.

⚠ As no duplicate checking can be performed during the import process, it is important to double check your entries before proceeding.

When importing, follow the steps as per page 34 but select the table « **Conn_Img**» and match the columns as in the above table. No further action is required once import is done. Close all windows related to import upon completion. Imported images will be available in the IMG drop down list.

[illegible]

Backups

All data are contained in the MySQL / MariaDB database. You are responsible for your database server backups.

The whole application folder can be backed-up at once to a remote location or on tape and incremental backups. If any file apart from Rollout-MySQL.exe is ever accidentally deleted, it will be regenerated on next application launch. The MySQL/MariaDB connection strings are stored in the settings.ini files and the connection password is encrypted in Windows Registry when the save password checkbox is ticked in the MySQL connection form.

Internal Data management

The application has been designed to manage all required data within its framework, if need be and if the user has the required skills, the database can be managed with any MySQL or MariaDB database management tool.

Always perform data manipulation after closing the application from all opened location and after a backup of the database.

Do not change the tables appended with an underscore, they are used internally by the application for permissions. (_user, _role)

Do not change or manipulate ids and foreign keys without knowing what you are doing or data loss may occur or could break the application.

Do not touch the tables Logs, Status, Release and Help. They are used internally by the application and any change would break the application.

Do not touch the triggers, they are set for in-application logging. Do not touch the procedure SYS_GUID, it is used to create the unique ids of the computers.

If anything goes wrong after **you** changed anything, just restore the database with the previous version.

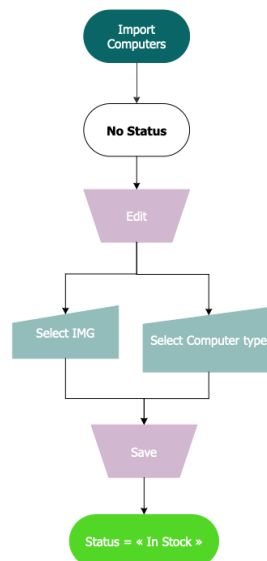
In Process Controls

To help keeping data consistency throughout the computers lifecycle, the application has internal «in process controls» triggered depending on the items selected in drop down lists or/and status set on computers. Those controls are set according to industry best practices to keep record tracks as accurate as possible.

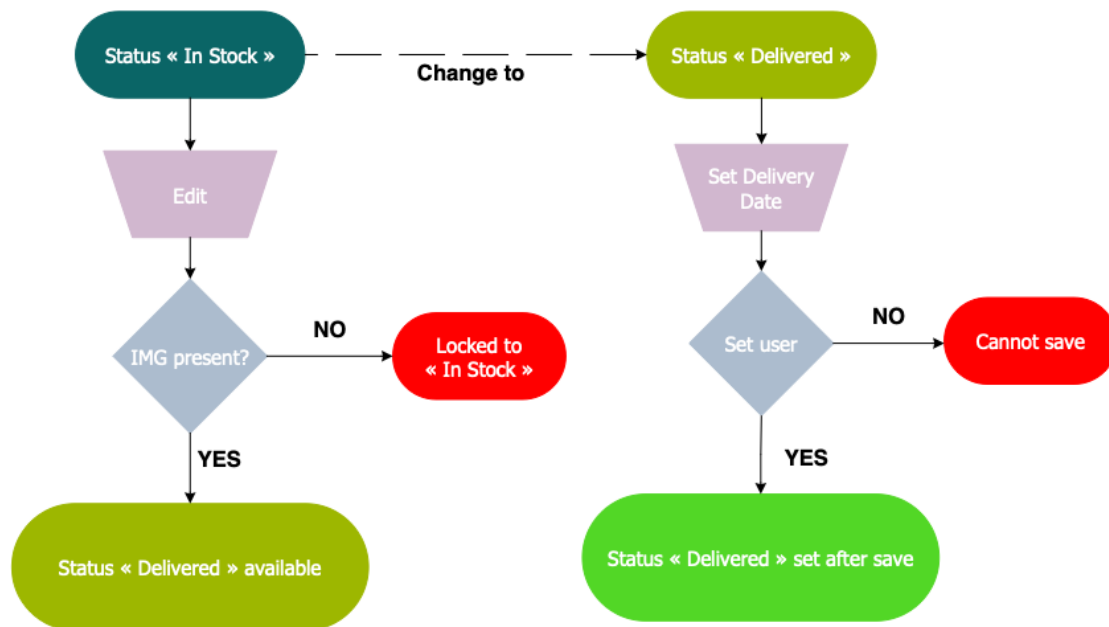
This section of the user manual will describe the most constraining in process controls from the simplest to most complex.

Please refer to the below charts to understand which actions are available or not depending on current computer status.

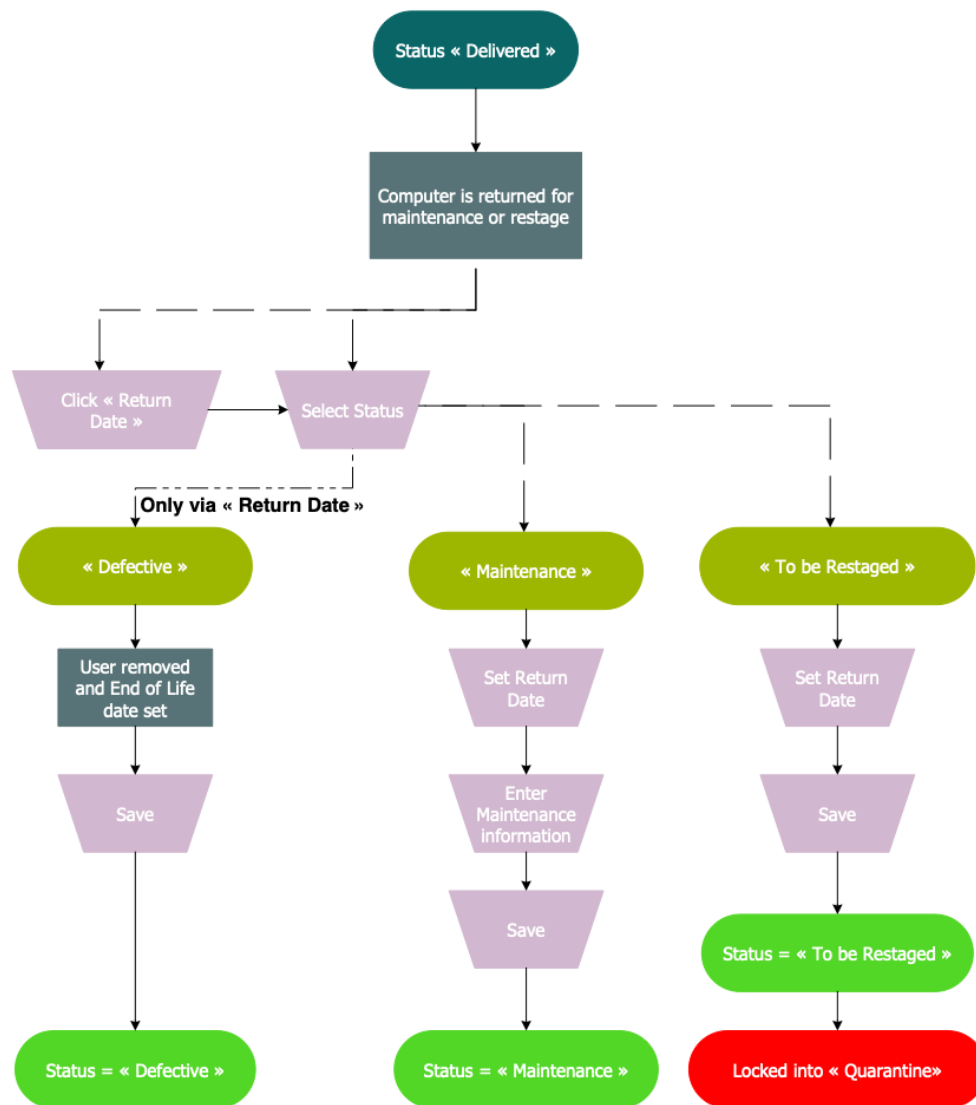
After importing Computers



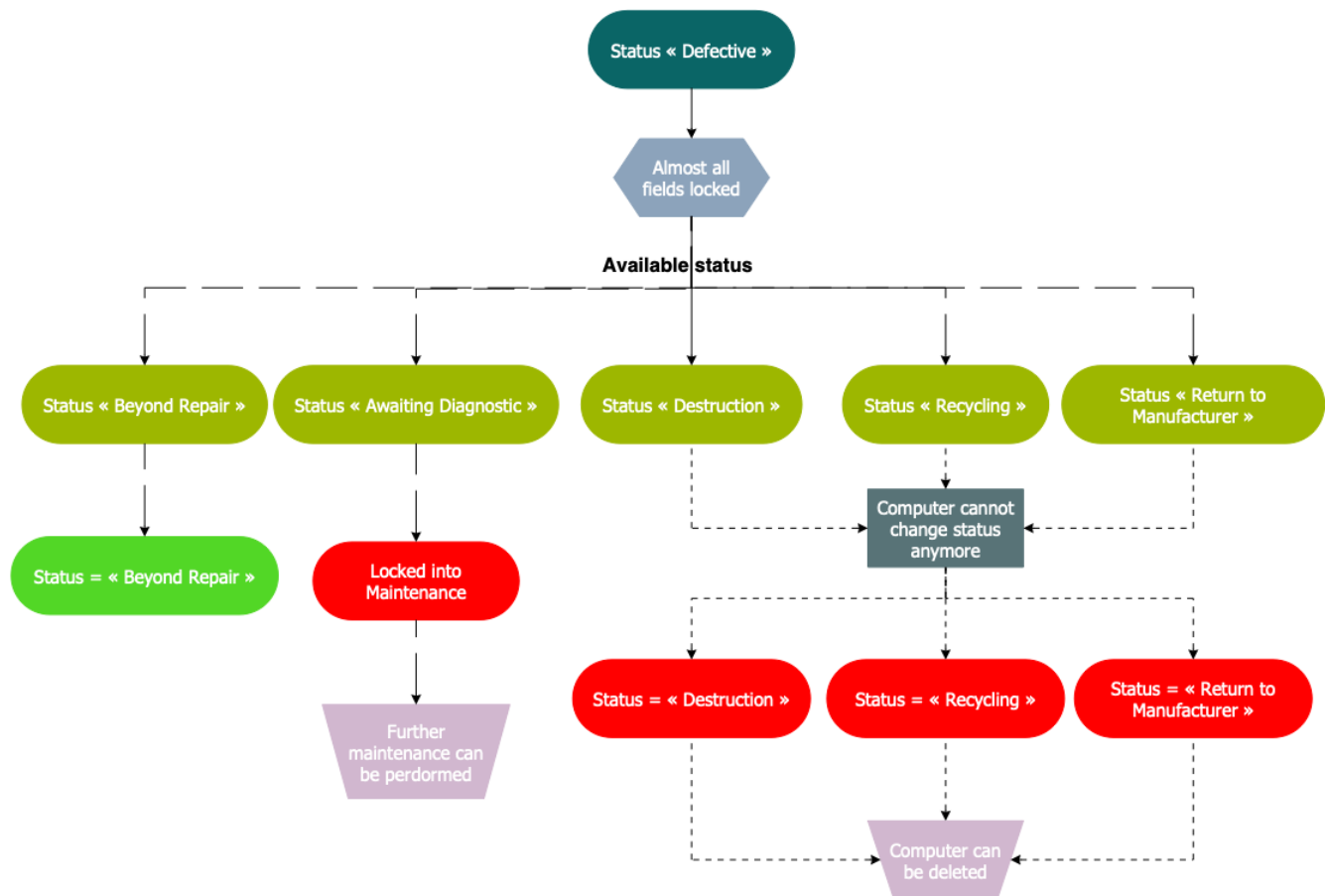
After importing computers, they do not have any status set, each and every computer must be edited to set the computer type and the recovery image in order to set the «In Stock» status.



When in Stock, the computer can be delivered to a user, if you cannot save the new status, please check where the error is, did you select a user and does the computer has a recovery image set?

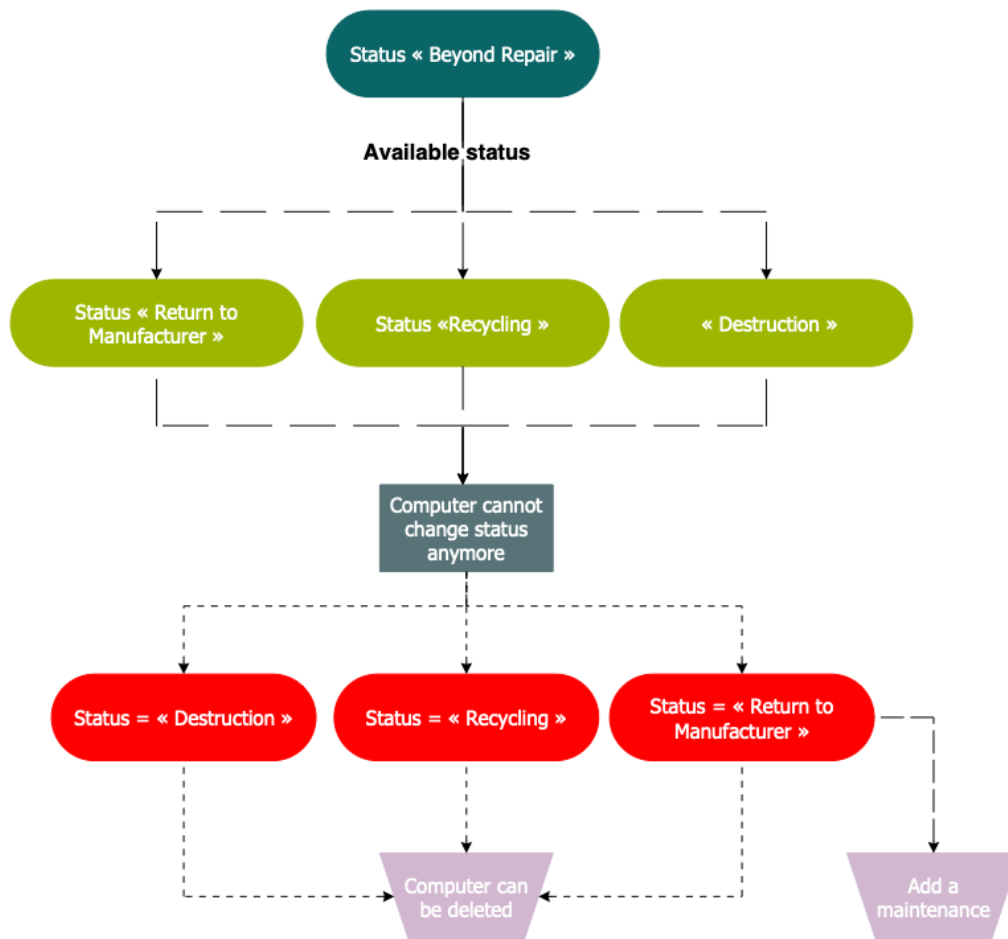


When the computer has been delivered to a user and this computer returns to IT, 2 status are available directly from the status drop down list and a 3rd is available if you click on the return date check box first. Maintenance and restage being the most common reasons for returns, the defective status can only be selected by selecting a return date before any other choice. «To be restaged» status should be used only when the user is leaving the company or if another computer is going to be given to the user as it will be locked into Quarantine for the duration set in the admin tab. If the computer requires a routine restage, set its status to maintenance first. When computers are set to «Defective», they still can be diagnosed, repaired, etc... afterwards.

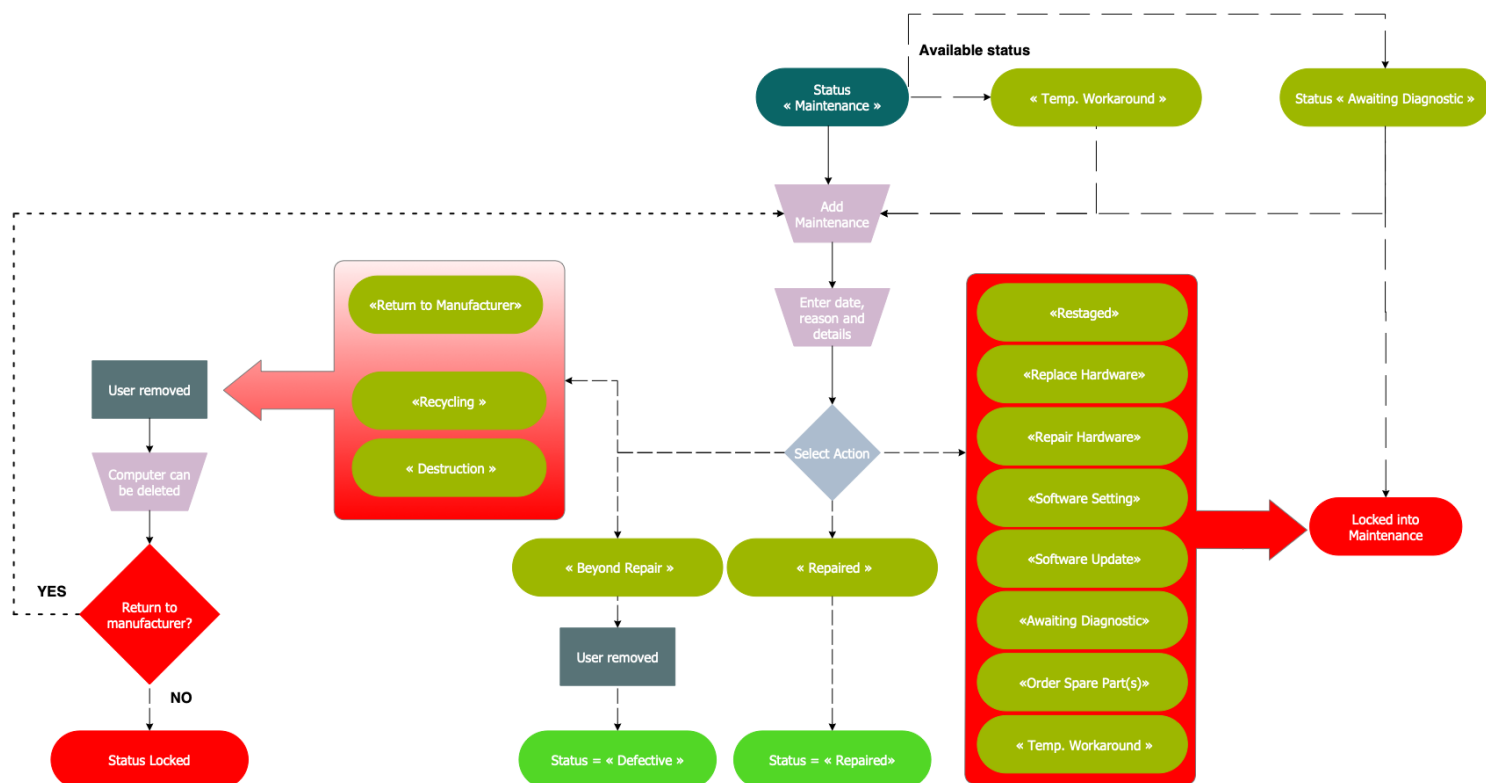


Using the status «Defective» is recommended for emergency decision when a diagnose cannot be performed on the spot or standard procedures do not work and can/must be investigated later on.

In this status, Beyond repair could lead to destruction, recycling or return to manufacturer. If returned to manufacturer, there are chances that the manufacturer could fix the computer or not, hence, this status leaves the «add maintenance» button available for future records. When status set to Destruction, Recycling or Return to manufacturer, the computer can be deleted from the database.



The status beyond repair should be used when a computer cannot be repaired by IT services but could possibly be repaired by manufacturer. If a computer returned to manufacturer is sent back to your IT service, you can add a maintenance to unlock this computer further. If not, the computer can be deleted after being set to actual status.



When computer set to the status maintenance, it can either optionally be set to «Temporary Workaround» or «Awaiting Diagnostic» status if in a rush. Either way, for each maintenance action as listed above in the red rectangle on the right hand side, a push on the button «Add Maintenance» in the computer form is required. It is recommended to follow best practice by filling out all fields according to current situation for best record tracking. A computer remains in «Maintenance» status as long as it has not been repaired or removed from stock. When repaired, the computer status can then be set to «Delivered» to the user or return to stock via «In Stock» status.

Legal.

Chalkeia and its representatives cannot be held responsible for any misuse or data loss occurring during the use of this application.

The application is provided for the sole purpose of keeping records of corporate computers.

Microsoft is a registered trademark of the Microsoft group and is not associated in any way with the current project.

Openoffice and Libreoffice are both free, open source software available under the [Apache 2.0 License](#). They are not associated in any way with the current project.

MySQL is owned by Oracle Corporation and is not associated in any way with the current project.

MariaDB is a free and open source software and is not associated in any way with the current project.